

Conference Guide

#ICMA2023





We wouldn't be here without ICMA.

ICMA, you are the reason we exist today. We first partnered with you over 50 years ago to fulfill your vision of providing portable retirement plans to city and county managers. Our commitment to you and the public sector continues to be as strong as ever, and we are proud to have helped over 3 million public employees retire well.

We value your partnership and look forward to serving the ICMA family for the next 50 years and beyond.



Powered by ICMA-RC

Event Information

as of September 11, 2023

Note that the times and locations of these events are subject to change. Visit the conference app for the most up-to-date information.

Greetings!

The Host Committee welcomes you to the 2023 ICMA Annual Conference in Austin. We hope you had a safe journey here and that you are ready to have some of the best experiences in Austin and our region. It's been six years since an ICMA Conference was held in Texas, and we appreciate the opportunity to welcome you back!

In collaboration with the 2023 ICMA Annual Conference planning team, we've put together a hearty helping of activities, events, workshops, and amenities. Our goal is that you not only learn from the vast catalogue of conference sessions and workshops offered but that you also have a fun time visiting Austin and our regional cities and towns.

While you're in between sessions, please come by the ATX Attendee Lounge, which will be located just outside Exhibit Hall 4 and open Saturday through Wednesday of the conference. We are programming the lounge with opportunities to meet and interact with City of Austin leadership, TCMA leadership, snap and share pics with famous ATX murals, enjoy live music and local art, grab a bite to eat and a local, hand-crafted cup of coffee, and stock up on souvenirs to take home.

The Saturday evening reception will take place at Austin's world-class Central Library overlooking Lady Bird Johnson Lake. The Central Library is unlike any standard library, so get ready for a unique experience. And for the Tuesday night networking event, we will host you at Austin's Palmer Events Center which offers spectacular nighttime views of the downtown skyline. For the networking event, we have planned a Texassized farewell filled with live music and interactive entertainment for a fun and festive night.

We appreciate the opportunity to host the 2023 ICMA Annual Conference, and we are sure you will have a great time!

Sincerely,

2023 ICMA Annual Conference Austin Host Committee Members

WI-FI SPONSORED BY MissinSquare

Powered by ICMA-RO

Complimentary Wi-Fi access is available in all public spaces, meeting rooms, and Exhibit Halls in the Austin Convention Center (ACC).

Connect to network/SSID: 2023 ICMA

Password: MissionSquare

CONFERENCE APP

Download the conference mobile app to get the latest information on the conference, network with one another, and receive important alerts during the conference. Search for ICMA Conferences in either the Play Store (Android) or the App Store (Apple) to download this year's app. To log into the app, enter your username (the email you used to register with) and your 4 digit confirmation i.d. Your confirmation i.d. can be found in your confirmation letter and on your badge.

Need further assistance? Please email support@gocadmium.com, tap technical support in the menu, or see Elizabeth Snyder at the Registration desk located in the Solar Atrium of the ACC.

REGISTRATION DESK HOURS

Solar Atrium

| Saturday, September 30 | 7:30 a.m 5:00 p.m. |
|------------------------|---------------------|
| Sunday, October 1 | 6:45 a.m 5:00 p.m. |
| Monday, October 2 | 7:00 a.m 5:00 p.m. |
| Tuesday, October 3 | 7:00 a.m 5:00 p.m. |
| Wednesday, October 4 | 7:30 a.m 11:45 a.m. |

EXHIBIT HALL HOURS

Fxhibit Halls 1-3

| Sunday, October 1 (Exhibit Hall Grand Opening Reception) | 3:30 p.m 6:30 p.m. |
|-----------------------------------------------------------------|---------------------|
| Monday, October 2 | 11:30 a.m 4:00 p.m. |
| Tuesday, October 3 | 11:30 a.m 3:00 p.m. |

BADGES

All conference attendees must register for the conference and wear an official ICMA conference badge for admission to all sessions, the Exhibit Hall, and social events at the ACC and off-site.

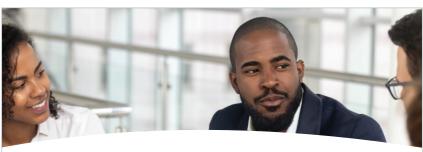
HANDOUTS ON MOBILE APP

PowerPoints that have been uploaded will show to the right of the session listing on the daily schedule.

Access the PowerPoints by clicking the "slides" icon at the bottom of the session listing. You may take notes on the PowerPoint within the app.

HOST COMMITTEE: ATX ATTENDEE LOUNGE

Host Committee members will be visible throughout the ACC to assist with directions, provide information, and offer suggestions on the best places to go in Austin. Host Committee members and volunteers are wearing brightly colored tie-dye shirts and they will be available throughout the conference. The ATX Attendee Lounge is located outside of Exhibit Hall 4 of the ACC and will feature light refreshments and attendee experiences each day.



Making a difference in local communities.

Cigna Healthcaresm, committed to improving health and vitality, is a proud sponsor of ICMA and the work they do to support counties, cities and towns throughout the U.S. and internationally.

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AICP-CM CREDITS

ICMA has registered with the American Institute of Certified Planners (AICP) to provide Certification Maintenance (CM) credits. AICP members can earn CM credits for approved programs at the ICMA Annual Conference. Visit planning.org/cm to claim credits. A note following the session indicates the number of AICP-CM credits that can be earned. A listing of the sessions that qualify for credit may be found on the agenda page of the conference website and in the conference app when you filter by Track to AICP Credits.

HEALTH AND SAFFTY*

Policies for each meeting will be set according to CDC and public health recommendations, federal, state, and local regulations applicable at the time of the event, and what ICMA deems necessary to manage the risk for its event attendees. ICMA may change, update, or add to these requirements at any time as it deems prudent to best protect the health and safety of attendees and others, and attendees must comply with relevant policies and requirements as communicated by ICMA.

If you are experiencing any COVID-19 symptoms, self-isolate and get tested immediately.

Face masks are not required during the conference and should be used at your own discretion.

* As of September 13, 2023 and subject to change

ICMA PAVILION

Learn about ICMA's latest resources by visiting the ICMA Pavilion located in Exhibit Halls 1-3, Booth #429.

NO-SMOKING POLICY

The ACC is a non-smoking facility. This includes e-cigarettes, vaporizers, and all smokable substances. Smoking is permitted outside the facility, only in designated areas.

NURSING MOTHERS' ROOM

There are two Nursing Mothers' Rooms in the ACC. They are located on the 3rd Floor across from Meeting Room 10C and the 1st Floor outside Hall 1 on the Cesar Chavez St. side. The rooms are first-come, first-serve and no key is required.

TRANSPORTATION

Transportation for ICMA off-site events—including mobile workshops, sporting events, and evening events—depart from the Trinity Street entrance of the ACC. Conference staff will be on-site to guide you to the appropriate bus.

Shuttle transportation from official ICMA hotels to the ACC is provided between the Embassy Suites Downtown, Hotel Indigo, Hyatt House, Omni Austin Hotel Downtown, Aloft Austin Downtown, Royal Sonesta, ZaZa Hotel, and the Hyatt Centric.

LOUNGES

A variety of attendee lounges will be located throughout the Austin Convention Center on the 1st, 3rd, and 4th floors.

Make plans to stop by and learn more about ICMA Resources, the city of Austin, and the host city, Pittsburgh, for the 2024 ICMA Annual Conference!

ATX Attendee Lounge Hall 4 Corridor

First-time Attendee Lounge Hall 4 Corridor

ICMA Lounges 3rd and 4th Floors

Partners' Lounge Hall 4 Corridor

Visit Pittsburgh Lounge 3rd Floor

ON-DEMAND ACCESS

Conference attendees will have on-demand access to the digital content available in ICMA's new Learning Management System (LMS). This will include all keynotes, game changers, and most education sessions.

Registered attendees will receive an email from ICMA with log-in information to the on-demand content approximately two weeks after the close of the live event.

If you do not receive your credentials within two weeks of the conference, please check your "other" and "junk" folders. The email contains directions on how to access the on-demand content.

If you need assistance with your credentials, please contact **conferenceteam@imca.org**.

SATURDAY EVENING RECEPTION

Saturday, September 30

5:00 p.m. - 7:00 p.m.

Austin Public Library 710 W César Chávez Street

Join us for a special evening at the Austin Public Library—a unique venue showcasing art. books. education, technology, and beautiful spaces for networking. Guests will enjoy delicious appetizers, refreshing drinks, and entertainment. End your evening with desserts and coffee on



the beautiful rooftop overlooking Lady Bird Lake and the Palmer Events Center. Tickets can be purchased at the ICMA Registration desk or on-site for \$45

Buses will depart from the Trinity Street entrance of the Austin Convention Center and Red Route 1 and Blue Route 2 hotels at 4:45 p.m.

EXHIBIT HALL GRAND OPENING RECEPTION

Sunday, October 1

3:30 p.m. - 6:30 p.m.

Exhibit Halls 1-3

Immediately following the Opening General Session, join us in the Exhibit Hall to mix and mingle with the best service providers for local government. This is your opportunity to look for products and services that will help you solve organizational challenges. Light refreshments and hors d'oeuvres will be served.





SHARE YOUR #ICMA2023 EXPERIENCES

Follow

(a) @icmaorg

Share

in linkedin.com/company/icma

Share

Tag

#ICMA2023

LUNCH IN THE EXHIBIT HALL

Monday, October 2 11:30 a.m. – 1:30 p.m.

Tuesday, October 3 11:30 a.m. – 1:30 p.m.

Exhibit Halls 1-3

After working up an appetite from a morning of learning and networking, stop by the Exhibit Hall for a complimentary lunch and beverage to enjoy.

CHARGING STATION

Stop by the attendee lounges located on the 3rd Floor between Meeting Room 7 and the Austin Suite or the 4th Floor outside of Ballroom D for a guick device recharge.

AICE CREAM SOCIAL

Monday, October 2 12:45 p.m. – 2:45 p.m.

Exhibit Hall B - Zencity Booth #313

Scoop into the Future of Flavor at Zencity's Alce Cream Social! Join us at booth #313 for a delectable treat as sweet as our insights. Indulge in innovative flavors and chill conversations as we dish out the scoop on Al and community trust

Sponsored by **Tencity**

PUPPY PARK

Monday, October 2 1:00 p.m. - 4:00 p.m.

Tuesday, October 3 12:00 p.m. – 3:00 p.m.

Exhibit Hall B

With the support of the Austin Humane Society, an adorable Puppy Park will be featured in the Exhibit Hall. Make your day even more enjoyable and visit with these adorable puppies who are looking for some sweet cuddles and their forever home!

In partnership with



RFI AXATION I OUNGE

Sunday, October 1 3:30 p.m. - 6:30 p.m.

Monday, October 2 11:30 a.m. – 4:00 p.m.

Tuesday, October 3 11:30 a.m. – 3:00 p.m.

Exhibit Halls 1-3

Attending a conference can be exhausting! Find your escape at the ICMA Relaxation Lounge for a back, hand/arm, or foot massage! A moment of Zen during a busy day will awaken your senses to help you get the most out of your conference experience!

TUESDAY NIGHT EVENT

Tuesday, October 3 6:00 p.m. – 9:00 p.m.

Palmer Events Center, 900 Barton Springs Road

Enjoy an authentic Austin evening at the Palmer Events Center. Great food, refreshing and crafty drinks, live music, interactive entertainment, live animals, scenic views of the Austin skyline, and networking will make for an unforgettable experience! This event is one that you won't want to miss! Tickets can be purchased at the ICMA Registration desk or on-site for \$55.

Buses will depart from the Trinity Street entrance of the Austin Convention Center and Blue Route 2 hotels at 5:45 p.m. The Embassy Suites Downtown is within walking distance of the Palmer Events Center and will not require transportation.





We invite you to take in the sites, bites, and sounds of...

AUSTIN







Join us at the ATX Lounge!

Outside of Exhibit Hall 4

- Network with City leadership
- Enjoy live music and local art
- Snap a pic with our famous ATX murals
- Grab a bite to eat and a local, hand-crafted cup of coffee
- Stock up on Austin souvenirs for your friends & family





Open Saturday-Wednesday.
Please check the ICMA Schedule for Details

Session Types

The 2023 ICMA Annual Conference offers a variety of education program formats. Whether you enjoy presentation-style sessions, the open dialogue of discussions, or a hands-on learning workshop, you can customize your learning in Austin so it works best for you.

DISCUSSIONS

An interactive group discussion between participants on a specific topic or issue. Facilitators will begin the session with an introduction to the topic, followed by discussion with the participants.

FDUCATION SESSIONS

This traditional session features a speaker(s) or panel focusing on a specific topic. Designed for attendees who want a general overview of a concept or idea, rather than an in-depth exploration. Time for audience questions and answers is allotted. Many presenters will also take questions after the session ends via the ARS button located in the conference app.

ICMA MICRO-CERTIFICATION SESSIONS

Sessions provide highly targeted, meaningful professional up-skilling designed to ensure local government professionals have the adaptive advantage to perform the work that must be done-right now. Think of our Micro-Certificate programs as a bootcamp for those who want to grow their competencies in subjects most relevant to their professional lives, in ways that allow them to acquire skills that are not only vertical, but transversal. Additional fee applies.

PRODUCT THEATER SESSIONS

Case studies of local governments that have overcome challenges through innovative public-private partnerships.

SYMPOSIUMS

These sessions are curated by ICMA subject matter experts and are geared toward specific audiences.

WELLNESS SESSIONS

New this year! We will feature three Wellness sessions: Hatha Yoga (Monday 2:00 p.m. – 2:45 p.m.), Bolly X Cardio (Tuesday, 2:00 p.m. – 2:45 p.m.), and Strength and Fitness (Wednesday, 9:00 a.m. – 9:45 a.m.). To sign up, visit the ATX Attendee Lounge located outside of Exhibit Hall 4.

Schedule of Events

as of September 13, 2023

Visit the Agenda page of the Conference website or the conference app for the most up-to-date information.

FRIDAY, SEPTEMBER 29

8:00 a.m. - 5:00 p.m.

Assistants' Exchange (Pre-registration Required)

Off-site

5:00 p.m. - 6:00 p.m.

Assistants' Exchange Happy Hour

Hilton Austin, Meeting Room 602



SATURDAY, SEPTEMBER 30

7:30 a.m. - 8:00 a.m.

Friends of Bill W

Hilton Austin, Meeting Room 617

7:30 a.m. - 5:00 p.m.

Registration

Austin Convention Center, Solar Atrium

7:45 a.m. - 8:45 a.m.

FDUCATION SESSION

Art of Assistant Leadership: The ACAO Career Trajectory: Do I Stay or Go?

Austin Convention Center, Meeting Room 15

8:00 a.m. - 12:00 p.m.

MICRO-CERTIFICATION COURSES (Additional Fee Applies)

Building High Performing Board-Manager Relations

Austin Convention Center, Meeting Room 5

Delivering Great Results from Your Vision and Strategic Plan

Austin Convention Center, Meeting Room 9C

How to Lead Decision-Making for Better Budgeting

Austin Convention Center, Meeting Room 4

Strategic Conflict Management

Austin Convention Center, Meeting Room 6B

Yellow Belt 1-Part 1 of 2

Austin Convention Center, Meeting Room 6A

8:00 a.m. - 5:00 p.m.

KU School of Public Administration Alumni Table

Austin Convention Center, Hall 4 Corridor

SATURDAY. SEPTEMBER 30

8:15 a.m. - 3:00 p.m.

MEETING

LGMF Orientation (Invitation Only)

Hilton Austin, Meeting Room 616AB

9:00 a.m. - 10:00 a.m.

FDUCATION SESSION

Art of Assistant Leadership: Building the ACAO-CAO Relationship

Austin Convention Center, Meeting Room 15

9:00 a.m. - 5:00 p.m.

MFFTING

Leadership Institute on Race, Equity, and Inclusion Class of 2023-2024 (Invitation Only)

Hilton Austin, Meeting Room 615AB

10:00 a.m. - 5:00 p.m.

MEETING

The Manager's Role in Leading Change Discussion Group

(Invitation Only)

Austin Convention Center, Meeting Room 13AB

10:15 a.m. - 11:15 a.m.

EDUCATION SESSION

Art of Assistant Leadership:

Navigating The Path to The ACAO Role

Austin Convention Center, Meeting Room 15

11:30 a.m. - 12:30 p.m.

EDUCATION SESSION

Art of Assistant Leadership:

Transitioning from the ACAO to CAO

Austin Convention Center, Meeting Room 15

12:45 p.m. - 1:45 p.m.

FDUCATION SESSIONS

Addressing Climate Adaptation through Collaboration: Building a Micro Grid

Austin Convention Center, Meeting Room 17

Building a Consolidated Communications Department

Austin Convention Center, Meeting Room 16

Changing Culture and Winning a Top Workplace Award

Austin Convention Center, Meeting Room 18AB

Community Outreach vs. Community Engagement

Austin Convention Center, Meeting Room 10AB

Enhancing Communication with Challenging Residents

Austin Convention Center, Ballroom F

Regional Alignment on Homelessness:

It's Not as Hard as you Think

Austin Convention Center, Meeting Room 15

Implicit Bias in Local Government: Guidance for Leaders on Promoting Fair and Impartial Government Service

Austin Convention Center, Ballroom D

Leveraging Relationships to Revitalize Downtown

Austin Convention Center, Ballroom E

Making Decisions for Your Community? Gain Insight with the

U.S. Census Bureau's American Community Survey and Economic Data!

Austin Convention Center, Meeting Room 18CD

Regional Alignment on Homelessness: It's Not as Hard as you Think

Austin Convention Center, Ballroom G

DISCUSSION

Exploring Texan Language Access Strategies for Civic Inclusion

Austin Convention Center, Meeting Room 8C

1:00 p.m. - 5:00 p.m.

MICRO-CERTIFICATION COURSES (Additional Fee Applies)

Developing a Civic Strategy for Social Media and Communications

Austin Convention Center, Meeting Room 5

Hardwiring Teamwork: Building Engaged, Productive, Inclusive Teams

Austin Convention Center, Meeting Room 10C

Leader as Coach: Inspire Your Team to Exceed Expectations

Austin Convention Center, Meeting Room 9C

Public Engagement for Solving Stubborn City Problems

Austin Convention Center, Meeting Room 4

Tackling Wicked Problems: Building Capacity for Deliberative Engagement

Engagement

Austin Convention Center, Meeting Room 7

Yellow Belt 2-Part 2 of 2

Austin Convention Center, Meeting Room 6A

1:00 p.m. - 5:30 p.m.

5K Registration Packet Pickup

Austin Convention Center, Solar Atrium

1:30 p.m. - 3:00 p.m.

MEETING

ICMA Governance Task Force (Invitation Only)

Austin Convention Center, Meeting Room 14

2:00 p.m. - 3:00 p.m.

EDUCATION SESSIONS

Adding One-Way Recruiting to Your HR Toolkit

Austin Convention Center, Meeting Room 18CD

Developing a Financial Sustainability Plan in Kenmore, Washington Austin Convention Center, Meeting Room 16

Employee Engagement—What It is, What It isn't and How to Do It Austin Convention Center. Ballroom D

How to Improve Public Safety and Public Trust with Civilian Oversight Austin Convention Center, Meeting Room 18AB

How U.S. Border Cities are Responding to Migrants, Refugees, and Asylum Seekers

Austin Convention Center, Ballroom G

ICMA Coaching Presents—Combating Change Exhaustion

Austin Convention Center, Meeting Room 15

Partnering for Virginia's First Shared Building Services Program Austin Convention Center, Meeting Room 19

Path to Prosperity: Implementing an Economic Development Strategic Framework

Austin Convention Center, Ballroom F

Reimagining Emergency Medical Services Through Mobile Integrated Healthcare

Austin Convention Center, Ballroom E

Teenage Towns: Dealing with Jurisdictional Growth Spurts

Austin Convention Center, Meeting Room 10AB

DISCUSSION

Disrupting the "Field of Dreams" Model of Community Engagement—What Happens if You Build It and They Don't Come?

Austin Convention Center, Meeting Room 8C

SATURDAY. SEPTEMBER 30

2:00 p.m. - 3:00 p.m.

MEETING

Student Case Simulation Workshop

Hilton Austin, Meeting Room 616AB

2:00 p.m. - 4:00 p.m.

SPORTING EVENT

Electric Bike Tour (Additional Fee Applies)

Meet at ATX Metro Bike Station, near ICMA shuttle bus area on Trinity Street

3:15 p.m. - 4:15 p.m.

FDUCATION SESSIONS

A Fair Share: Reforming Procurement Processes to Increase Vendor Diversity

Austin Convention Center, Meeting Room 18CD

Austin's Journey to Climate Action: Equity, Mobility, and Electric Vehicles

Austin Convention Center, Meeting Room 16

Bridging the Gap: Bolstering Service Delivery Pathways to Reach and Engage the Intended Population

Austin Convention Center, Meeting Room 15

Inspiring Civic Leadership: Engaging Residents in Leadership Academies

Austin Convention Center, Meeting Room 18AB

LGBTOIA+ Inclusion 101

Austin Convention Center, Meeting Room 19

Preparing for Retirement from the Non-financial Perspective

Austin Convention Center, Meeting Room 17

PWstat: How to Develop a Culture of Collaboration and Data Informed Decision Making

Austin Convention Center, Meeting Room 10AB

DISCUSSION

Personnel Pressure! Recruitment & Retention in Fiscally Uncertain Times

Austin Convention Center, Meeting Room 8C

5:00 p.m. -7:00 p.m.

Saturday Evening Reception (Additional Fee Applies)

Austin Public Library

Buses will depart from the Trinity Street entrance of the Austin Convention Center (ACC) and Red Route 1 and Blue Route 2 hotels at 4:45 p.m. Return service to the ACC and Red Route 1 and Blue Route 2 hotels will be provided after the event ends.

Make Informed Decisions With Confidence

Thousands of local government leaders trust Polco for accurate and reliable data and input. Engage your community around the most important topics, align goals, serve with equity, and strengthen public trust.

Booth #439 or polco.us





SATURDAY. SEPTEMBER 30





For over twenty years, Hagerty Consulting has been helping clients prepare for, respond to, and recover from disasters.





Want to know more? Reach out to us: Development@hagertyconsulting.com

Stop by the Headshot Lounge for Your Complimentary Headshot

Austin Convention Center, Escalators by Exhibit Hall 2



9:00 a.m. - 1:00 p.m.

3:30 p.m. - 6:30 p.m.

Monday, October 2

11:30 a.m. - 4:00 p.m.

Tuesday, October 3

11:30 a.m. - 4:00 p.m.

If you've been meaning to update your headshot, this is your chance! Refresh your photo with a quick and painless session with our on-site photographers.

6:45 a.m. - 7:45 a.m.

5K Registration Packet Pickup

Austin Convention Center, Solar Atrium

6:45 a.m. - 5:00 p.m.

Registration

Austin Convention Center, Solar Atrium

7:00 a.m. - 12:00 p.m.

SPORTING EVENT

5K (Additional Fee Applies)

There will be an Austin Host Committee Member outside the ACC (across from Exhibit Hall 4) on Trinity Street to walk participants to the Austin Rowing Club, where the race will depart. The Austin Rowing Club is located at Waller Creek Boathouse, 74 Trinity Street, a short walk from the ACC.

7:30 a.m. - 8:00 a.m.

Friends of Bill W.

Hilton Austin, Meeting Room 617

7:30 a.m. - 11:30 a.m.

International Committee Meeting

(Breakfast begins at 7:30 a.m. & meeting agenda begins at 8:15 a.m.)

Hilton Austin Austin Grand Ballroom Salon F

8:00 a.m. - 12:00 p.m.

MICRO-CERTIFICATION COURSES (Additional Fee Applies)

Governing in a Disruptive Environment

Austin Convention Center, Meeting Room 7

Narrowing The Urban-Rural Divide: Methods for Small Towns to Succeed

Austin Convention Center, Meeting Room 6B

Protecting Democracy at the Local Level

Austin Convention Center, Meeting Room 5

Sustainovation: Building Sustainable Innovation—One Creative Idea at a Time

Austin Convention Center, Meeting Room 4

8:00 a.m. - 5:00 p.m.

KU School of Public Administration Alumni Table

Austin Convention Center, Hall 4 Corridor

8:00 a.m. - 7:00 p.m.

Arizona State University Alumni Table

Austin Convention Center, Hall 4 Corrider

8:00 a.m. - 9:15 a.m.

MFFTINGS

Graduate Education Committee

Hilton Austin, Meeting Room 615AB

Senior Advisor Meeting (Invitation Only)

Austin Convention Center, Meeting Room 13AB

8:15 a.m. - 9:15 a.m.

At Your Service: How Partnering with Local Universities can Benefit Your Community

Austin Convention Center, Meeting Room 16

FDUCATION SESSIONS

Connect Employees and Community Members in a Conversations About Diversity, Equity, and Inclusion to Add Value to Your Community

Austin Convention Center, Meeting Room 19

Cybersecurity, Cyber Insurance, and Financial Impacts

Austin Convention Center, Ballroom D

Good Governance: Bridging the Gap Between City Management and Politics

Austin Convention Center, Ballroom E

Making Engagement Exciting—How Sartell Used Videos to Enhance Engagement!

Austin Convention Center, Meeting Room 18CD

Managing Your Organization Through a Council Transition and Implementing a Robust and Effective Council Onboarding Program

Austin Convention Center, Ballroom F

Responding to Emerging Workplace Trends Through Intentional Culture Design

Austin Convention Center, Meeting Room 17

Thinking Outside The Bus: TRIPPP—The Hidden Public Transit Program Your Citizens Will Use

Austin Convention Center, Meeting Room 18AB

DISCUSSION

Engaging Residents on Housing Needs

Austin Convention Center, Meeting Room 9C

8:30 a.m. - 10:30 a.m.

MFFTING

Performance Management Committee

Austin Convention Center, Meeting Room 14

8:30 a.m. - 5:00 p.m.

KU Fellows Seminar (Invitation Only)

Austin Convention Center, Show Office 1

(Breakfast begins at 7:30 a.m. & meeting agenda begins at 8:15 a.m.)

Hilton Austin, Austin Grand Ballroom Salon F

9:00 a.m. - 1:00 p.m.

Headshot Lounge

Austin Convention Center, Escalators by Exhibit Hall 2

9:00 a.m. - 10:00 a.m.

MFFTING

NACA Board of Directors Meeting (Invitation Only)

Austin Convention Center, Austin Suite

9:00 a.m. - 11:00 a.m.

Governmental Affairs and Policy Committee

Hilton Austin, Salon G

9:00 a.m. - 1:30 p.m.

Visit Pittsburgh Booth

Austin Convention Center, 3rd Floor Landing



9:00 a.m. - 5:00 p.m.

INFORMATION DESKS

Professional Development Academy (PDA)

Cope Notes Information Desk

Austin Convention Center, Hall 4 Corridor

9:30 a.m. - 10:30 a.m.

REGIONAL MEETINGS

Midwest

Austin Convention Center, Meeting Room 18CD

Mountain Plains

Austin Convention Center, Meeting Room 17

Northeast

Austin Convention Center, Meeting Room 15

Southeast

Austin Convention Center, Meeting Room 16

West Coast

Austin Convention Center, Meeting Room 18AB

9:30 a.m. - 11:00 a.m.

MFFTING

BYU Alumni & Friends Meeting

Austin Convention Center, Ballroom C

9:30 a.m. - 1:00 p.m.

ICMA ACADEMIC SYMPOSIUM

Hilton Austin, Meeting Room 602

9:30 a.m. - 10:00 a.m.

Accountability at the Council Table: Learning from Cities in Georgia

10:00 a.m. - 10:30 a.m.

Becoming a Local Government Manager: The Roles of Mentoring and Support in Leadership Development

10:30 a.m. - 11:00 a.m.

Best Practices for Local Governments During Public Health Emergencies

11:00 a.m. - 11:30 a.m.

The Effect of Bureaucratic Representation of Police on Community Satisfaction & Trust in Local Government

11:30 a.m. - 12:00 p.m.

Public Service Employee Housing in Affluent Communities: Legal, Demographic, and Design Considerations

12:00 p.m. - 12:30 p.m.

Responding to Decline: A Multiple Case Study of Shrinking Cities in the United

12:30 p.m. - 1:00 p.m.

Where are all the Women: Leadership in Public Administration and Policy

10:00 a.m. - 11:00 a.m.

MEETINGS

Smart Communities Committee Members

Austin Convention Center, Meeting Room 8C

Student Chapter Meeting

Austin Convention Center, Meeting Room 13AB

10:00 a.m. - 12:00 p.m.

SPORTING EVENTS

ICMA World Cup

University of Texas Intramural Fields

Transportation provided. Meet at the ICMA shuttle bus area on Trinity Street.

Pickleball (Additional Fee Applies)

University of Texas, Intramural Fields

Transportation provided. Meet at the ICMA shuttle bus area on Trinity Street.

MFFTINGS

10:30 a.m. - 11:15 a.m.

Welcome Ambassadors Committee Meeting

Austin Convention Center, Austin Suite

10:30 a.m. - 11:45 a.m.

Cal-ICMA Board of Directors Meeting (Invitation Only)

Austin Convention Center, Meeting Room 14

FDUCATION SESSIONS

10:45 a.m. - 11:45 a.m.

Creating Professional and Workplace Standards that Support Effective Government

Austin Convention Center, Meeting Room 18AB

Financial Management During Turbulent Times

Austin Convention Center, Meeting Room 17



Halloween, South Carolina-How We Won October

Austin Convention Center, Ballroom E

How to Examine Pay Equity in Your Municipality

Austin Convention Center, Ballroom F

I'm Fine. You're Fine. We're All Fine

Austin Convention Center Ballroom G

Public Safety Doesn't Always Wear a Badge: How Strong Partnerships and Innovative Approaches Strengthen Policing Strategies

Austin Convention Center, Meeting Room 18CD

Small but Mighty—Managing the Challenges and Opportunities of Small Town America

Austin Convention Center, Meeting Room 10AB

Strategic Budgeting: Integrating Budget and Performance

Austin Convention Center, Meeting Room 19

Tackling Public Health Data with the City Health Dashboard

Austin Convention Center, Meeting Room 15

DISCUSSION

ICMA Equity Officer Cohort and Leadership Institute on Race Fellows Huddle

Austin Convention Center, Meeting Room 9C

11:00 a.m. - 12:30 p.m.

MFFTING

Speed Coaching (Registration Required)

Austin Convention Center, Ballroom D

11:00 a.m. - 2:15 p.m.

Welcome Ambassadors

Austin Convention Center, Solar Atrium

11:30 a.m. - 1:00 p.m.

LUNCHEON

Equity and Inclusion Leaders' Luncheon (Additional Fee Applies)

Hilton Austin, Austin Grand Ballroom Salon J

12:00 p.m. - 1:00 p.m.

FDUCATION SESSIONS

Alternating Between Floods and Drought—The Role of Chennai City in Mitigating and Adapting to Climate Change

Austin Convention Center, Ballroom F

Brownfields and Economic Development—A Resource Roadmap

Austin Convention Center, Meeting Room 10AB

County and Local Government Shared Services—McHenry County Coordinated Investment Study

Austin Convention Center, Meeting Room 19

How Does a Small Council from Northern Ireland Become One of the Top Performers in the UK?

Austin Convention Center, Meeting Room 15



Imagine Cass-Small, Rural, and Exceptional

Austin Convention Center, Meeting Room 16

Is a Disaster a Disaster? Navigating Disaster Response and Recovery

Austin Convention Center, Meeting Room 18AB

Negotiating Your Next Employment Agreement

Austin Convention Center, Meeting Room 17

Setting Pilots Up to Scale: How to Design Pilot Programs to Facilitate Their Successful Growth

Austin Convention Center, Meeting Room 18CD

The Art of Strategic Leadership

Austin Convention Center, Ballroom G

Vancouver's Balanced Approach to Unsheltered Homelessness

Austin Convention Center, Ballroom F

DISCUSSION

Assistant Chief Administrative Officer Huddle and Roundtable

Austin Convention Center, Meeting Room 9C



12:15 p.m. - 1:00 p.m.

First-time Attendee Meet & Greet Session

Austin Convention Center, Meeting Room 10C

1:30 p.m. - 3:30 p.m.

OPENING GENERAL SESSION



Fmmitt Smith

Pro Football Hall of Fame Running Back, Speaker, Best-Selling Author and Entrepreneur

Game On: A Championship Vision: Winning | Discipline | Leadership

1:30 p.m. – 3:30 p.m. Austin Convention Center, Hall 4

Sponsored by MissinSquare

Powered by ICMA-RC

3:30 p.m. - 6:30 p.m.

RECEPTION

Exhibit Hall Grand Opening

Austin Convention Center, Exhibit Halls 1-3

3:30 p.m. - 5:30 p.m.

Texas Longhorn Photo Opportunity

Austin Convention Center, Exhibit Halls 1-3

3:30 p.m. - 6:30 p.m.

Alvies Boot Party

Austin Convention Center, Exhibit Halls 1-3

3:30 p.m. - 6:30 p.m.

Headshot Lounge

Austin Convention Center, Escalators by Exhibit Hall 2

4:30 p.m. - 5:30 p.m.

RECEPTION

Martha Perego, Former ICMA Managing Director, Member Services and Ethics

Austin Convention Center, Exhibit Halls 1 - 3, Product Theater B

6:30 p.m. - 8:30 p.m.

Networking & Noshing with the Now Generation

Hilton Austin Austin Grand Ballroom Salon F

6:30 p.m. - 9:00 p.m.

SPORTING EVENT

Paddling Sunset Tour (Additional Fee Applies)

There will be an Austin Host Committee Member outside the ACC (across from Exhibit Hall 4) on Trinity Street to walk participants to the Austin Rowing Club, where the paddling will depart. The Austin Rowing Club is located at Waller Creek Boathouse, 74 Trinity Street, a short walk from the ACC.

SUNDAY, OCTOBER 1

6:35 p.m. - 10:00 p.m.

LGHN Annual Dinner

Stubb's Bar-B-O

9:00 p.m. -10:30 p.m.

RECEPTION

ICMA Global Reception

Hilton Austin, Austin Grand Ballroom Salon K



7:00 a.m. - 5:00 p.m.

Registration

Austin Convention Center, Solar Atrium

7:30 a.m. - 8:00 a.m.

Friends of Bill W.

Austin Hilton, Meeting Room 617

7:45 a.m. - 9:45 a.m.

SKILL-BUILDING WORKSHOP

Affordable, Climate-Friendly Housing as a Pathway for Economic Mobility (Free Breakfast)

Austin Convention Center, Meeting Room 4



Airbnb is proud to partner with ICMA and its mission to create and support thriving communities.

That's why we made a best practices guide to help government professionals develop fair, balanced, short-term rental regulations for registration, taxes, trust and safety, and data sharing.



Scan the QR code to view the Airbnb policy toolkit and learn more.



8:00 a.m. - 9:15 a.m.

MEETING

MIT Meeting (Invitation Only)

Austin Convention Center, Meeting Room 13AB

8:00 a.m. - 5:00 p.m.

KU School of Public Administration Alumni Table

Austin Convention Center, Hall 4 Corridor

8:00 a.m. - 7:00 p.m.

Arizona State University Alumni Table

Austin Convention Center, Hall 4 Corridor

8:30 a.m. - 10:00 a.m.

MEETING

Partners' Program-Hot Topics Roundtable

Hilton Austin, Meeting Room 616AB

NASPAA Site Visitor Training

Austin Convention Center, Meeting Room 14

8:30 a.m. - 9:30 a.m.

FDUCATION SESSIONS

4 Common Government Payment Misconceptions and How They Impact the Back Office and Resident Experience

Austin Convention Center, Meeting Room 18CD

Addressing Hate Crime Through Data Storytelling: The City of Austin's Approach

Austin Convention Center, Meeting Room 19

Engaging and Uplifting Diverse Voices in Your Community

Austin Convention Center, Ballroom G

Response to Emergency Housing, Public Safety, and the Criminal Justice System

Austin Convention Center, Meeting Room 17

Institutionalizing Equity and Sustainability into Local Government

Austin Convention Center, Ballroom E

Launch, Lead, and Learn: What 10 Years of Growing an Innovation Program Taught Me About Public Sector Problem Solving

Austin Convention Center, Meeting Room 18AB

Leveraging Federal Dollars to Support Grassroots Resilience Building: The Whole Community Resilience Program and Beyond

Austin Convention Center, Meeting Room 16

Local Governance Perspectives and Tools from ICMA's Global Programs

Austin Convention Center, Meeting Room 15

Transforming Community Through Transit: A Case Study on the Convening Power of Counties

Austin Convention Center, Meeting Room 10AB

When You Don't Have an Immunity Idol: The Rules of the Leadership Transition

Austin Convention Center, Ballroom F

DISCUSSIONS

Accelerating Your Career in Local Government: Unlocking the Potential of the Assistant to the City/County Manager Role

Austin Convention Center, Meeting Room 9C

Fthics Matter

Austin Convention Center, Meeting Room 7

Real Talk with Managers Doing the Work of DEI

Austin Convention Center, Meeting Room 5

SECURE 2.0 - 2023 Governmental Plan Implementation

Austin Convention Center, Ballroom D

MFFTING

ICMA Equity Affiliate Leadership Meeting (Invitation Only)

Hilton Austin, Meeting Room 615AB

8:30 a.m. - 5:00 p.m.

KU Fellows Seminar (Invitation Only)

Austin Convention Center, Show Office 1

GENERAL SESSION



Lindsey Pollak

Workplace Consultant and One of the World's Leading Experts on the Millennial Generation (A.K.A. Generation Y—Those Born Between 1982 to 2000)

The Remix: How to Lead and Succeed in the Multigenerational Workplace

10:00 a.m. - 11:30 a.m.

Austin Convention Center, Exhibit Hall 4

11:30 a.m. - 1:30 p.m.

LUNCHEON

Exhibit Hall Lunch

Austin Convention Center, Exhibit Halls 1-3

11:30 a.m. - 4:00 p.m.

Exhibit Hall & Relaxation Lounge Open

Austin Convention Center, Exhibit Halls 1-3

Visit Pittsburgh Booth

Austin Convention Center, 3rd Floor Landing

Headshot Lounge

Austin Convention Center, Escalators by Exhibit Hall 2

11:45 a.m. - 1:15 p.m.

LUNCHEON

SheLeadsGov Luncheon—Advancing Women:

The Impact of Intersectionality and Intentional Leadership

(Additional Fee Applies)

Austin Convention Center, Ballroom D

Sponsored by **cigno**

12:00 p.m. - 12:30 p.m.

AWS MARKETPLACE PRODUCT THEATER SESSION

Embracing Change While Preserving Process: IT Procurement in the Digital Age

Austin Convention Center, Exhibit Halls 1-3, Theater A

MOSS ADAMS PRODUCT THEATER SESSION

Prevent and Detect Fraud with Enterprise Risk Assessment

Austin Convention Center, Exhibit Halls 1-3, Theater B

MOSSADAMS

12:45 p.m. - 1:15 p.m.

THOUGHT FXCHANGE PRODUCT THEATER SESSION

Next Generation Stakeholder Engagement for 2023 and Beyond

Austin Convention Center, Exhibit Halls 1-3, Theater A

Thought Exchange

BRIGHTLY SOFTWARE PRODUCT THEATER SESSION

Moving from Reactive to Preventative: Making the Case to Leadership

Austin Convention Center, Exhibit Halls 1-3, Theater B



SKILL-BUILDING WORKSHOPS

12:45 p.m. - 2:45 p.m.

Improving Large-Scale Solar Outcomes

Austin Convention Center, Meeting Room 4

New Skills for Managing Difficult Conversations with Colleagues

Austin Convention Center, Meeting Room 6B

1:00 p.m. - 2:00 p.m.

MFFTING

Future ICMA Annual Conference Host Committees (Invitation Only)

Hilton Austin, Meeting Room 602

1:00 p.m. - 2:30 p.m.

MEETING

Partners' Program Service Project

Austin Convention Center, Meeting Room 13AB

1:00 p.m. - 3:00 p.m.

MOBILF WORKSHOP

Tour of the Permitting and Development Center

(Additional Fee Applies)

Austin Convention Center, Trinity Street Bus Stop

1:00 p.m. - 4:00 p.m.

Puppy Park

Austin Convention Center, Exhibit Halls 1-3

1:00 p.m. - 5:00 p.m.

MOBILE WORKSHOP

Investing in Place: Building Diverse and Sustainable Business Districts

(Additional Fee Applies)

Austin Convention Center, Trinity Street Bus Stop

1:30 p.m. - 2:00 p.m.

HUNDEN STRATEGIC PARTNERS PRODUCT THEATER SESSION

Studying Major Venue Projects & Funding them with Place-changing Mixed-use Districts

Austin Convention Center, Exhibit Halls 1-3, Theater A



MODEL SOLUTIONS PRODUCT THEATER SESSION

Revenue Generating Solutions for Municipalities

Austin Convention Center, Exhibit Halls 1-3, Theater B.



1:30 p.m. - 2:30 p.m.

FDUCATION SESSIONS

2023 Update on the Environmental Services Industry (Recycling, Solid Waste, Hazardous Waste)

Austin Convention Center, Meeting Room 18AB

Meet Resident Expectations in the Digital Age: How High-Performance Local Governments Are Closing The Gap

Austin Convention Center, Ballroom E

1:30 p.m. - 2:30 p.m.

GAME CHANGER



Brian Elms

Founder and CEO of Change Agents Training and Innovation Leader

Don't Let the Merry Go Round of Work Get You Down

1:30 p.m. – 2:30 pm
Austin Convention Center, Ballroom F
Sponsored by Cigno

FDUCATION SESSIONS

Eldon Fields' Colloquium: Managing the Implementation of Cities' Climate and Sustainability Initiatives

Austin Convention Center, Meeting Room 16

Leading in a Complex Political Environment in Northern Ireland

Austin Convention Center, Meeting Room 17

Leading in Crisis—Managing the Emergency Response and the Community After a Mass Shooting

Austin Convention Center, Ballroom G

Post-Disaster Housing: Addressing Short and Long-Term Challenges

Austin Convention Center, Meeting Room 19

The Multi-Generation Mashup: Age Diversity in the Local Government Workplace

Austin Convention Center, Meeting Room 18CD

DISCUSSIONS

A Story of Community Engagement

Austin Convention Center, Meeting Room 5 Gen-Z & Millennials Disrupting the

Traditional Local Government Workforce

Austin Convention Center, Meeting Room 7

The Conundrum of Homelessness, Impacts on Community and the Most Vulnerable

Austin Convention Center, Meeting Room 6A

Transforming DEI in Public Safety

Austin Convention Center, Meeting Room 9C

SYMPOSIUM

Form of Government Student Competition Symposium

Austin Convention Center, Meeting Room 15

1:30 p.m. - 4:00 p.m.

SKILL-BUILDING WORKSHOP

Infrastructure Resilience Workshop – Promoting Partnerships to Power Through Chaos (Natural Disaster, Power Grid Failure, Cyber Attack)

Hilton Austin, Meeting Room 616AB

2:00 p.m. - 4:00 p.m.

MFFTING

Global Engagement Meeting (Invitation Only)

Hilton Austin, Austin Grand Ballroom Salon F

2:00 p.m. -5:00 p.m.

MOBILF WORKSHOP

Lady Bird Lake Tour (Additional Fee Applies)

Austin Convention Center, Trinity Street Bus Stop

2:15 p.m. - 2:45 p.m.

Refreshment & Snack Break

Austin Convention Center, Exhibit Halls 1-3

HAMI FT PRODUCT THEATER SESSION

How AI Can Reduce Community Extremism

Exhibit Halls 1-3: Product Theater A



2:45 p.m. - 3:45 p.m.

FDUCATION SESSIONS

Navigating the Future of Work

Austin Convention Center Meeting Room 5

A Fresh Approach to Developing Future Leaders

Austin Convention Center, Meeting Room 19

Best Practices for Short-term Rental Regulations

Austin Convention Center, Meeting Room 18AB

Customized Benefits and Outreach: Recruiting a Multi-Generational Workforce

Austin Convention Center, Ballroom E

Data and Design || Designing Alternative Response Programs:

Connecting Your Community to the Right Care (PART I)

Austin Convention Center, Meeting Room 10AB

Establishing and Maintaining an Effective Council and Manager Relationship

Austin Convention Center, Meeting Room 16

How AI is Driving Innovation in Government

Austin Convention Center, Meeting Room 17

Leading Through Crisis: Keep Calm and City Manager On

Austin Convention Center, Ballroom D

Life Hack: Navigating Local Government with Humor and Humility

Austin Convention Center, Ballroom G

Local Government Leadership for Economic Mobility

Austin Convention Center, Meeting Room 15

President's Colloquium: The Journey to Authentic Leadership

Austin Convention Center, Meeting Room 18CD

DISCUSSIONS

City Halls, Brewheads, & Historic Redevelopment in McKinney, Texas

Austin Convention Center, Meeting Room 7

Defending and Supporting Local Democracy and the Council-Manager Form of Government—Your Role as a CM or ACM

Austin Convention Center, Meeting Room 5

Just for Students: Is That Ethical?

Austin Convention Center, Meeting Room 9C

MFFTING

Assistant Chief Administrative Officer (ACAO) Committee Meeting

(Invitation Only)

Hilton Austin, Austin Grand Ballroom Salon G

2:45 p.m. - 3:45 p.m.

GAME CHANGER



Nicole Lance

Former Assistant City Manager Turned Internationally Certified Coach

Uncertain and Undeterred: Unconventional Leadership for Unparalleled Times

2:45 p.m. - 3:45 p.m.

Austin Convention Center, Ballroom F

3:00 p.m. - 4:30 p.m.

MFFTING

I-NAPA Membership Meeting

Austin Convention Center, Austin Suite

3:00 p.m. - 5:00 p.m.

County Administrators' Idea Exchange

Austin Convention Center, Meeting Room 13AB

SKILL-BILLI DING WORKSHOPS

It's About Damn Time-Women Leading in Public Service

Austin Convention Center, Meeting Room 6B

You Are What You Track: How to Develop Dashboards that Reveal New Insights and Drive Transformative Change

Austin Convention Center, Meeting Room 4

4:00 p.m. - 5:00 p.m.

FDUCATION SESSIONS

Capturing and Transferring Institutional Knowledge Made Easier

Austin Convention Center, Meeting Room 18CD

Collaboration and Culture—Designing Alternative Response Programs: Connecting Your Community to the Right Care (PART II)

Austin Convention Center, Meeting Room 10AB

Developing a Nighttime Management Plan for Your Community: How to Create a Vibrant and Inclusive "Life at Night"

Austin Convention Center, Meeting Room 15

Vitality: The Next Generation of Health

Austin Convention Center, Meeting Room 17

International Strategies and Initiatives in Support of Economic Development

Austin Convention Center, Meeting Room 17

Leveraging Building Benchmarking for Success with Climate Plans

Austin Convention Center, Meeting Room 16

Leveraging Performance Management and Data Analytics in Executing City Council Priority Goals

Austin Convention Center, Ballroom D

State Preemption and the Future of Local Government

Austin Convention Center, Meeting Room 18AB

US and European Local Government Programs and Services in Support of Refugees, Immigrants, and Asylum Seekers

Austin Convention Center, Ballroom F

When Tragedy Strikes: Preparing for and Dealing with Critical Injury and Death Among First Responders

Austin Convention Center, Ballroom G

DISCUSSIONS

How to Generate the Next Wave of Female Leaders?

Austin Convention Center, Meeting Room 7



MFFTINGS

Student Case Simulation Presentations

Austin Convention Center, Meeting Room 8C

Veterans Advisory Committee Meeting

Hilton Austin, Meeting Room 616AB

4:00 p.m. - 5:00 p.m.

GAME CHANGER



Larry Schooler

Senior Director, Kearns & West, Mediator and Conflict Resolution Professor for Public Agencies

Why Conflict Matters: An Alternative Perspective on Resolving—and Leveraging—Your Thorniest Issues

4:00 p.m. – 5:00 p.m. Austin Convention Center, Ballroom F

5:00 p.m. - 6:00 p.m.

Japan Night

Hilton Austin, Meeting Room 400

5:00 p.m. - 7:00 p.m.

RECEPTIONS

Colorado State Association Reception

Lonesome Dove Restaurant, 123 W. 6th Street

GCCMA State Association Reception (Invitation Only)

Hilton Austin, Austin Taco Project

Nebraska Reception (Invitation Only)

Iron Cactus, 606 Trinity Street

5:15 p.m. - 6:15 p.m.

A Toast to Veterans Happy Hour Sponsored by ICMA

Hilton Austin, Meeting Room 602

5:15 p.m. - 6:45 p.m.

CivicPRIDE Loud and Proud in Austin! Sponsored by ICMA

Hilton Austin, The Reverbery

5:30 p.m. - 6:30 p.m.

ICMA Awards Reception

Hilton Austin, Austin Grand Ballroom Salon G

5:30 p.m. - 7:00 p.m.

ACMA Reception

La Condesa, 400A West 2nd Street

5:30 p.m. - 7:00 p.m.

Municipal Association of South Carolina Happy Hour

Hilton Austin. Belle's Bourbon Bar

5:30 p.m. - 7:30 p.m.

Kansas/Missouri (KACM/MCMA) Joint Reception (Invitation Only)

Foxy's Proper Pub, 201 Brazos Street

Ohio City/County Management Association Welcome Reception

Café Blue, 340 E. 2nd Street

Texas City Management Association Reception

Moonshine Grill, 303 Red River Street

5:30 p.m. - 8:00 p.m.

Affiliates Reception with I-NAPA, LGHN, and NFBPA

Hilton Austin, Austin Grand Ballroom Salon K

5:30 p.m. - 10:00 p.m.

NC City & County Management Association Dinner

Cedar Door Patio Bar & Grill, 201 Brazos Street, Building A

6:00 p.m. - 7:30 p.m.

Cal-ICMA

Cedar Door Patio Bar & Grille, 201 Los Brazos Street, Building A

6:00 p.m. - 8:00 p.m.

Oregon/Washington Dinner

Iron Works BBO, 100 Red River Street

WCMA Dinner (Invitation Only)

Coopers BBQ, 217 Congress Avenue

6:00 p.m. - 9:00 p.m.

Tennessee City Management Association (TNCMA) Reception

(Invitation Only)

Anthem. 91 Rainev Street

6:30 p.m. - 8:30 p.m.

Indiana Managers Dinner

6:00 p.m. - 9:00 p.m.

Virginia (VLGMA) Reception

Iron Cactus, 606 Trinity Street

8:00 p.m. - 10:30 p.m.

WCMA Dinner and ILCMA/WCMA Reception (Invitation Only)

Coopers BBQ, 217 Congress Avenue



TUESDAY, OCTOBER 3

7:00 a.m. - 5:00 p.m.

Registration

Austin Convention Center, Solar Atrium

7:00 a.m. - 8:15 a.m.

NFRPA Breakfast

Austin Convention Center, Ballroom C

7:30 a.m. - 8:00 a.m.

MEETING

Friends of Bill W.

Hilton Austin, Meeting Room 617

7:45 a.m. - 9:45 a.m.

SKILL-BUILDING WORKSHOPS

Launch, Lead, and Learn: A Follow-Up Workshop for Plain Language Public Sector Problem Solving

Austin Convention Center, Meeting Room 4

Media Relations 101

Austin Convention Center, Meeting Room 6B

8:00 a.m. - 5:00 p.m.

KU School of Public Administration Alumni Table

Austin Convention Center, Hall 4 Corridor

8:00 a.m. - 1:00 p.m.

Arizona State University Alumni Table

Austin Convention Center, Hall 4 Corridor

8:30 a.m. - 9:30 a.m.

FDUCATION SESSIONS

A Strategic Approach to Address Homelessness: The City of Vista's Homeless Strategic Plan

Austin Convention Center, Meeting Room 17

Build Government Teams that are Healthy Human And Strong

Austin Convention Center, Meeting Room 18CD

Evolving Hybrid Government: Driving Culture, Technology, and Equity

Austin Convention Center, Meeting Room 18A

Political vs. Administrative Dichotomy in Local Government—A View from Africa

Austin Convention Center, Meeting Room 15



Religion in the Town Square Creating Effective Partnerships and Avoiding Conflict with Religious Institutions

Austin Convention Center, Ballroom G

San Antonio Community Outreach Resiliency Effort (SACORE): A Collaborative Effort to Respond to Mental Health 911 Calls

Austin Convention Center, Ballroom E

The Manager's Role in Rethinking Budgeting

Austin Convention Center, Meeting Room 16

Open Doors, Open Data: Winning Public Trust by Running Transparent, Data-Driven Project Planning

Austin Convention Center, Meeting Room 19

We Have to Stop Meeting Like This! How Cities Are Transforming Official Public Meetings (Part I)

Austin Convention Center, Meeting Room 10AB

DISCUSSION

First-time Administrator Track: First-time Administrators Roundtable

Austin Convention Center, Meeting Room 6A

MFFTING

Get the Inside Scoop on Attending Harvard's Senior Executive Program

Austin Convention Center, Austin Suite

8:30 a.m. - 5:00 p.m.

KU Fellows Seminar (Invitation Only)

Austin Convention Center, Show Office 1

9:00 a.m. - 5:00 p.m.

INFORMATION DESKS

Professional Development Academy (PDA)

Austin Convention Center, Hall 4 Corridor

Cope Notes Information Desk

Austin Convention Center, Hall 4 Corridor

10:00 a.m. - 11:30 a.m.

GENERAL SESSION



Frica Dhawan

Leading Authority on Collaboration and Innovation, Bestselling Author, Named "Oprah of the Management Thinkers," and Ranked #1 of Top Women Keynote Speakers of 2020

Get Big Things Done: The Power of Correctional Intelligence

10:00 a.m. – 11:30 a.m. Austin Convention Center. Exhibit Hall 4

11:30 a.m. - 1:30 p.m.

LUNCHEON

Exhibit Hall Lunch

Austin Convention Center, Exhibit Halls 1-3

11:30 a.m. - 3:00 p.m.

Exhibit Hall & Relaxation Lounge Open

Avlies Boot Party

Austin Convention Center, Exhibit Halls 1-3

11:30 a.m. - 3:30 p.m.

Visit Pittsburgh Booth

Austin Convention Center, 3rd Floor Landing

11:30 a.m. - 4:00 p.m.

Headshot Lounge

Austin Convention Center, Escalators by Exhibit Hall 2

11:45 a.m. - 1:00 p.m.

LUNCHFONS

ACAO Luncheon: Pathways to the Position and Lessons Learned

(Additional Fee Applies)

Hilton Austin, Austin Grand Ballroom Salon J

11:45 a.m. - 1:15 p.m.

MissionSquare Retirement Lunch & Learn: The ABC's of Building a Strong Fund Line up in DC plans (Complimentary)

Austin Convention Center, Ballroom D.

12:00 p.m. - 12:30 p.m.

NASPO PRODUCT THEATER SESSION

Your Strategic Partner for Public Procurement Solutions

Austin Convention Center, Exhibit Halls 1-3: Product Theater A



12:00 p.m. - 12:30 p.m.

FORWARD PRODUCT THEATER SESSION

Austin Convention Center, Exhibit Halls 1-3: Product Theater B FORWARD

12:00 p.m. - 1:00 p.m.

LUNCHFON

Scholarship Recipients Lunch (Invitation Only)

Austin Convention Center, Austin Suite

12:00 p.m. - 3:00 p.m.

Puppy Park

Austin Convention Center Exhibit Halls 1-3

12:45 p.m. - 1:15 p.m.

eSCRIBF PRODUCT THEATER SESSION

eScribe in Action: Enhancing Efficiency and Transparency for **Meeting Management**

Austin Convention Center, Exhibit Halls 1-3: Product Theater A (6) SCRIBE



12:45 p.m. - 2:45 p.m.

SKILL-BUILDING WORKSHOPS

Leading Change with Change Intelligence: Strategies for Inspiring Hearts, Engaging Heads, and Moving Hands

Austin Convention Center, Meeting Room 4

Overcoming the Great Resignation: Storyboarding and Impact/Effort Matrices as Tools for Resetting Culture

Austin Convention Center, Meeting Room 6B

MFFTING

1:00 p.m. - 2:30 p.m.

ICMA and Ukraine Meeting

Hilton Austin in Austin Grand Ballroom Salon G

MFFTING

1:00 p.m. - 3:00 p.m.

Partners' Service Project #2

Austin Animal Shelter

Austin Convention Center, Trinity Street Bus Stop

Texas Longhorn Photo Opportunity

Austin Convention Center, Exhibit Halls 1-3

1:00 p.m. - 5:00 p.m.

MORILE WORKSHOP

Launching and Scaling Investments in Public Art

(Additional Fee Applies)

Austin Convention Center, Trinity Street Bus Stop

MEETING

Prepare to Be Hired: Resources for Every Step of Your Local Government Career

Austin Convention Center, Meeting Room 14

MOBILE WORKSHOP

Preserving and Promoting Austin's African American Art and Cultural History (Additional Fee Applies)

Austin Convention Center, Trinity Street Bus Stop

1:15 p.m. - 2:15 p.m.

MFFTING

ICMA State Secretariats Meeting

Austin Convention Center, Austin Suite

1:30 p.m. - 2:00 p.m.

POLIMORPHIC PRODUCT THEATER SESSION

GrandRapidsGPT? ProspectParkGPT? How AI Search Can Actually Answer the Questions Your Residents Ask

Exhibit Halls 1-3: Product Theater A

polimorphic

1:30 p.m. - 2:30 p.m.

FDUCATION SESSIONS

Data Driven Leadership: Learnings from the Data Driven Decision Making Program

Austin Convention Center, Meeting Room 19

Fellows: The Key to a Strong Local Government Team

Austin Convention Center, Meeting Room 15

Intergovernmental Collaboration for Mutual Success

Austin Convention Center, Meeting Room 16

How to Boost Your Vitality

Austin Convention Center, Ballroom F

Leadership Institute on Race, Equity and Inclusion:

2022-23 Capstone Report

Hilton Austin, Austin Grand Ballroom Salon G

DISCUSSIONS

A Good Story Can Carry the Day: How to Use Storytelling to Get Past the Tough Issues

Austin Convention Center, Meeting Room 5

Can Kids' Sports Really Drive Economic Development?

Austin Convention Center, Meeting Room 6A

8:30 a.m. - 9:30 a.m.

FDUCATION SESSIONS

Opioids, Homelessness, and Criminal Justice—The Path Forward Austin Convention Center, Ballroom F.

Root of Local Government Revenue and How We Got it Wrong

Austin Convention Center. Ballroom G

Sustaining Planet Earth: COP 27 and How Cities and Counties Can Reduce Greenhouse Gas Emissions and Counter Climate Change Austin Convention Center, Meeting Room 18AB

The Value of Regional Collaboration for Small Governments

Austin Convention Center, Meeting Room 17

We're Here: Your Local LGBTQIA+ Community Austin Convention Center. Meeting Room 18CD

DISCUSSION

Opioid Addiction and Public Health Practices

Austin Convention Center, Meeting Room 7

MEETING

Zine Making Pop-up Hour: Share Your Local Gov Story

Austin Convention Center, Meeting Room 13AB

1:30 p.m. - 3:30 p.m.

MOBILE WORKSHOPS

Exploring a Neighborhood Partnering Model to Build Community-Initiated Projects—Tour + Discussion

(Additional Fee Applies)

Austin Convention Center, Trinity Street Bus Stop

1:30 p.m. - 5:00 p.m.

Community First! Village Tour (Additional Fee Applies)

Austin Convention Center, Trinity Street Bus Stop

2:00 p.m. - 4:30 p.m.

Seaholm District and Central Library (Additional Fee Applies)

Austin Convention Center, Trinity Street Bus Stop

2:00 p.m. - 5:00 p.m.

Waterloo Park and Tunnel Tour (Additional Fee Applies)

Austin Convention Center, Trinity Street Bus Stop

2:15 p.m. - 2:45 p.m.

Refreshment & Snack Break

Austin Convention Center, Exhibit Halls 1-3

2:45 p.m. - 3:45 p.m.

GAME CHANGER



Allison Orr

Founder and Artistic Director of Forklift Danceworks

Advancing Civic Processes Through Arts-Based Public Participation

2:45 p.m. - 3:45 p.m.

Austin Convention Center, Ballroom F

FDUCATION SESSIONS

Attracting High Speed Broadband Companies To Serve Your Community—Public/Private Partnership

Austin Convention Center, Meeting Room 17

Leading High Profile Initiatives in Cautious Communities

Austin Convention Center, Ballroom G

Mental Health of First Responders: Is it Okay to NOT Be Okay?

Austin Convention Center, Meeting Room 18AB

Preparation and Implementation of the City of Temple's Parking Action Plan

Austin Convention Center, Meeting Room 15

The PSTAG—Public Safety Threat Assessment, and the Behavioral Threat Assessment Model at the Southwest Texas Fusion Center

Austin Convention Center, Meeting Room 5

To Inform or Not to Inform: The Ethics Behind Keeping Your Governing Body in the Know

Austin Convention Center, Ballroom D

Reaching Your Clean Energy Goals: Leveraging Proven Strategies for Successful Solar Adoption

Austin Convention Center, Meeting Room 16

We Have to Stop Meeting Like This! How Cities Are Transforming Official Public Meetings (Part II)

Austin Convention Center, Meeting Room 10AB

2:45 p.m. - 3:45 p.m.

DISCUSSIONS

Creatively Engaging Conversation in Your Community—Emerging Tools & Techniques

Austin Convention Center, Meeting Room 6A

Local Government 2030—Planning the Future of Local Government

Austin Convention Center, Meeting Room 9C

Making Local Gov the Next New Trend: How to Eng@ge Youth in Your Community

Austin Convention Center, Meeting Room 7

Navigating the Future of Work

Austin Convention center Meeting Room 5

3:00 p.m. - 5:00 p.m.

SKILL-BUILDING WORKSHOP

Boosting Upward Mobility Workshop

Austin Convention Center, Meeting Room 4

3:00 p.m. - 5:00 p.m.

Global Good Governance Meetup

Hilton Austin, Austin Grand Ballroom Salon F

4:00 p.m. - 5:00 p.m.

FDUCATION SESSIONS

A Strategic Reorganization: The Good, the Bad, and the Transformation

Austin Convention Center, Meeting Room 18AB

Making Paid Family Leave a Reality in Small and Medium-Sized Cities

Austin Convention Center, Ballroom G

Reality Check: Going into Transition Could Happen to You. What to do Before, During, and After Transition?

Austin Convention Center, Meeting Room 17

Responding to the Call: Building Mental Health Services into

Emergency Response

Austin Convention Center, Ballroom E

Rethinking Budgeting through Data-Driven Priority Based Budgeting

Austin Convention Center, Meeting Room 16

Solving the Federal Funding Puzzle: Strategic Planning and Project Readiness

Austin Convention Center, Meeting Room 10AB

Strategies to Bridge the Housing Gap and Plan for, Site, and Develop Workforce Housing

Austin Convention Center, Ballroom D

Supporting Employee Financial Wellbeing: Using Compensation Packages and Education Offerings to Maintain Financial Security

Austin Convention Center, Meeting Room 18CD

Take the Leadership Leap and Land Your First City or County Chief Executive Position

Austin Convention Center, Meeting Room 15

Trash Cans, Parking Tickets, and Snow Plows: The Building Blocks of Trust

Austin Convention Center, Ballroom F



Tyler Technologies
empowers governments
to effectively manage
revenue across their
organization using a single
technology provider — from
electronic bill presentment,
collections, and payment
processing to reporting,
reconciliation, and
disbursements.

tylertech.com



DISCUSSIONS

Credentialing Q & A

Austin Convention Center, Meeting Room 6B

SheLeadsGov Strategic Huddle

Austin Convention Center, Meeting Room 9C

4:00 p.m. - 5:15 p.m.

MEETING

LGMF and Alumni Q&A (Invitation Only)

Hilton Austin, Meeting Room 602

6:00 p.m. - 9:00 p.m.

RECEPTION

Tuesday Evening Event (Additional Fee Applies)

Palmer Events Center

Buses will depart from the Trinity Street entrance of the Austin Convention Center and Blue Route 2 hotels at 5:45 p.m. Return service will begin at 8:00 p.m. and run until 9:30 p.m. The Embassy Suites Downtown is within walking distance of the Palmer Events Center and will not require transportation.

WEDNESDAY, OCTOBER 4

7:30 a.m. - 8:00 a.m.

MFFTING

Friends of Bill W.

Hilton Austin, Meeting Room 617

7:30 a.m. - 11:45 a m

Registration

Austin Convention Center, Solar Atrium

7:45 a.m. - 9:45 a.m.

SKILL-BUILDING WORKSHOP

Emotional Intelligence: What Is It and How Does It Impact YOU in Local Government?

Austin Convention Center, Meeting Room 4

8:00 a.m. - 8:45 a.m.

BRFAKFAST

Grah and Go Breakfast

Austin Convention Center, Outside Hall 4

8:30 a.m. - 9:30 a.m.

DISCUSSION

City and County Issues—Roundtable

Austin Convention Center, Meeting Room 5

FDUCATION SESSIONS

Connected by Safety: Creating a Successful Police Department Through Community Engagement

Austin Convention Center, Meeting Room 18CD

Ramallah's Resilience Journey: How We Learned from Different International Best Practices and We Created Our Own City Vision

Austin Convention Center, Meeting Room 19

WEDESDAY, OCTOBER 4

Tiny Yet Tenacious, Swamped Yet Strategic: Your Small, Isolated Town Can Take on Climate Change by Playing to Core Strengths

Austin Convention Center, Meeting Room 17

Transforming Managers from Boss to Coach

Austin Convention Center, Meeting Room 18AB

DISCUSSION

When Election Transparency Backfires

Austin Convention Center, Meeting Room 6A

9:00 a.m. - 12:00 p.m.

Professional Development Academy (PDA)

Cope Notes Information Desk

Austin Convention Center, Hall 4 Corridor

10:00 a.m. - 11:30 a.m.

INSPIRATIONAL CLOSING GENERAL SESSION



Dr. Samuel Ramsey

Inspirational Changemaker in Science & Society, Cutting-Edge Communicator, Founder & Director of The Ramsey Research Foundation

You Can and You Will: Finding Resilience on the Path to Success

10:00 a.m. – 11:30 a.m.
Austin Convention Center, Exhibit Hall 4

Exhibitor Listings

as of August 11, 2023

3СМД

Washington, DC

3CMA is the nation's premiere network of local government communicators. The association was founded in 1988 on the philosophy that communications and marketing are essential to helping governments engage and build stronger relationships with their residents. Effective public communicators are vital to local government success, linking residents to the essential information they need to access services and be part of the democratic process.

Booth #1129 http://www.3cma.org

65th North Group, LLC

Chandler, AZ

Local government consultants specializing in fraud risk vulnerability studies, staffing studies, fraud risk reduction services, and organizational assessments.

Booth #1134 http://65thnorth.com

AC Power LLC

New York, NY

AC Power is a solar developer that specializes in the development of solar on closed landfills, brownfields, Superfund sites and previously mined sites and other disturbed properties. Our team of specialists can transform the toughest sites into productive renewable energy facilities to monetize site attributes, produce clean energy and re-energize communities. Our projects benefit from a variety of end user options including community solar, wholesale, and Power Purchase Agreements.

Booth #541 http://www.acpowerllc.com

Accela, Inc.

San Ramon, CA

Accela provides a unified suite of cloud solutions trusted by governments around the globe to accelerate their digital transformation, deliver vital services, and build stronger communities. For more information, visit www.accela.com.

Booth #720 http://www.accela.com

AccessF11

Ottawa, ON, Canada

AccessE11 is a Citizen Issue Management platform designed through extensive consultations with municipalities. Tailored for towns, counties, and small cities, it focuses on managing citizen engagement and fostering stronger community ties. The software integrates turn-key citizen portals, a dedicated mobile app for staff, automated communications, and GIS capabilities. Created for small to medium municipalities, AccessE11 is the ideal solution to meet the specific needs of your municipality.

Booth #1328 http://www.accesse11.com

Achievelt

Atlanta GA

Achievelt is a cloud-based platform that helps state and local government municipalities connect, manage, and execute strategic plans and initiatives. With Achievelt, City Leaders can monitor progress on key plans and initiatives in real-time using a single, automated platform. Achievelt enables organizations to create visibility across all plans and initiatives, improve insights on performance with reports and dashboards, and increase transparency with publicly facing dashboards.

Booth #1313 https://www.achieveit.com/solutions/state-local-government-plan-execution

Adcomp Systems Group Inc.

Lewisville, TX

Booth #640 https://www.adcompsystems.com

Affion Public

Hershey, PA

Affion Public is an executive search services firm for local, county, and state government, education and non-profit organizations. We search smarter, combining world-class data science with years of recruiting experience. We don't just treat recruitment as purely process-oriented. We focus on the specific needs of each client and offer a comprehensive, tailored pool of suitable candidates unique to each executive position opening.

Booth #613 http://www.affionpublic.com



Airbnb was born in 2007 when two Hosts welcomed three guests to their San Francisco home, and has since grown to over 4 million Hosts who have welcomed 1.4 billion guest arrivals in almost every country across the globe. Every day, Hosts offer unique stays and experiences that make it possible for guests to connect with communities in a more authentic way, while also relying on the income they earn from sharing their home on Airbnb to help make ends meet.

Booth #517 http://www.airbnb.com

Amazon Web Services (AWS)

Seattle, WA

Amazon Web Services (AWS) Worldwide Public Sector helps government customers deploy cloud services to reduce costs, drive efficiencies, and increase innovation across the globe. Public Sector organizations of all sizes use AWS to build applications, harness big data, conduct research, improve online access for citizens, and more. AWS has dedicated teams focused on helping our customers pave the way for innovation and, ultimately, make the world a better place through technology.

Booth #628 https://aws.amazon.com/stateandlocal

Ameresco, Inc.

Framingham, MA

Founded in 2000, Ameresco, Inc. (NYSE:AMRC) is a leading cleantech integrator and renewable energy asset developer, owner and operator. Our comprehensive portfolio includes energy efficiency, infrastructure upgrades, asset sustainability and renewable energy solutions delivered to clients throughout North America and Europe. With its corporate headquarters in Framingham, MA, Ameresco has more than 1,300 employees providing local expertise in the United States, Canada, and Europe.

Booth #1316 http://www.ameresco.com

American Legal Publishing Corporation

Cincinnati OH

American Legal is a leading publisher of City and County Codes of Ordinances throughout the country. Our services include ordinance codification (drafting new codes and updating existing codes), legal reviews, and hosting codes and meeting minutes online in a searchable format. In addition to working with cities and counties directly, we also partner with numerous state municipal leagues (Arizona, Kansas, Minnesota, Nebraska, North Carolina, South Dakota) offering joint codification services.

Booth #644 http://www.amlegal.com

American Public Works Association (APWA)

Kansas City, MO

The American Public Works Association (APWA) serves professionals in all aspects of public works—a fact that sets it apart from other organizations and makes it an effective voice of public works throughout North America. With a worldwide membership more than 30,000 strong, APWA includes not only personnel from local, county, state/province, and federal agencies, but also private sector personnel who supply products and services to those professionals. As a comprehensive public works resource, APWA and its members strive to advance quality of life for all.

Booth #122 http://www.apwa.net

American Resort Management

Grand Prairie, TX

Booth #1413 american resort management.com

AmpliFund

Cleveland, OH

AmpliFund is the leading purpose-built grant management software empowering funders and recipients to manage every phase of the grant lifecycle. State, local, and tribal governments rely on AmpliFund's tools, resources, and exceptional support to create capacity for their teams, drive compliance, and realize the full potential of their funding.

Booth #1115 https://www.amplifund.com

Apptegy

Little Rock, AR

Apptegy builds products that empower city leaders to run better cities. We make it easy for you to reach your community at large. With our tools you can communicate better and influence how your public thinks and feels about your city.

Booth #1121 http://apptegy.com

Architects Design Group

Winter Park, FL

Architects Design Group is a national firm specializing in the design of municipal, law enforcement, fire-rescue, emergency operations, and 911 dispatch facilities. We have worked on over 350+ public safety facilities around the country and can provide assistance with feasibility studies, spatial needs assessments, master planning, and full design services. Come by Booth #311 to discuss how ADG can assist with your municipal facility needs.

Booth #334 http://www.adgusa.org

Austin Energy

Austin, TX

Austin Energy is more than just an electric utility. We are 1,700 of your friends and neighbors with a mission to safely deliver clean, affordable, reliable energy and excellent customer service—24 hours a day. 365 days a year.

As a community-owned utility, we're a not-for-profit enterprise of the City of Austin working to make sure we can meet and exceed the needs of those we serve. This is how Austin Energy strives to be Customer Driven and Community Focused.

Booth #1043 http://www.austinenergy.com

Baker Tilly

Chicago, IL

Baker Tilly is a leading advisory, tax and assurance firm with a specialized public sector practice whose dedicated professionals guide governmental clients through an ever-changing landscape. Backed by 90 years of industry service and experience working with more than 3,100 public sector organizations, our insightful strategies and customized solutions help clients win today and anticipate tomorrow.

Booth #1034 https://www.bakertillv.com

BDO

New York, NY

At BDO, our purpose is helping people thrive, every day. Together, we are focused on delivering exceptional and sustainable outcomes—for our people, our clients and our communities. Across the U.S., and in over 160 countries through our global organization, BDO professionals provide assurance, tax and advisory services for a diverse range of clients, including a variety of infrastructure advisory services for public and private sector clients.

Booth #1431 https://www.bdo.com

BerrvDunn

Portland, ME

BerryDunn is an independent consulting firm with experience working with more than 300 state and local government agencies. We help cities and counties: • Plan for, procure, and implement new systems • Improve business processes • Meet financial and regulatory requirements • Manage risk • Strengthen cybersecurity programs We participate in industry groups like ICMA to stay abreast of challenges and opportunities that impact our clients. We work with your best interest in mind.

Booth #345 https://www.berrydunn.com/industries/revenue-and-taxes

Best Friends Animal Society

El Paso, TX

Around 400,000 homeless dogs and cats are killed annually in America's shelters. That means about 1,100 animals are killed every day. Best Friends is leading the movement by running lifesaving community programs for dogs and cats, providing support, training and formal education for animal shelters and rescue groups, and mobilizing community members on behalf of pets in need across the country.

Booth #228 http://www.bestfriends.org

B&A Grant Services and Software

Dallas TX

B&A is a full-service grant consulting firm serving local and regional government agencies. B&A has worked hard for nearly two decades to be the most successful and affordable grant consulting firm in the nation. We are unique in the processes we use, materials we develop, and our commitment to client satisfaction. Our dedication to relationship building with clients and granting agencies, internal training, and guality control is what sets us apart.

Booth #346 https://www.blaisassoc.com

Bolton

Towson MD

Employee benefits, actuarial, investment, and compensation consulting firm with over 40 years of experience supporting counties, municipalities, school systems, and other governmental entities across the United States

Booth #132 https://www.boltonusa.com

Bolton & Menk, Inc.

Mankato, MN

Bolton & Menk, Inc. specializes in providing public infrastructure solutions. We take care of our clients by providing quality services and the right solutions for their needs. With 28 locations, we're local. Our team is made up more than 800 employees including a professional staff of more than 250 engineers, planners, landscape architects, and surveyors. We're Real People offering Real Solutions.

Booth #445 http://www.bolton-menk.com

Brightly Software

Carv. NC

Brightly, the global leader in intelligent asset management solutions, enables organizations to transform the performance of their assets. Brightly's sophisticated cloud-based platform leverages more than 20 years of data to deliver predictive insights that help users through the key phases of the entire asset lifecycle. Paired with award-winning training, support and consulting services, Brightly helps light the way to a bright future with smarter assets and sustainable communities.

Booth #1021 http://www.brightlysoftware.com

BS&A Software

Bath, MI

For over 25 years, BS&A Software has served municipalities with industry leading Financial Management, HRMS, and Utility Billing ERP software. With over two thousand local government clients, BS&A has earned a reputation for seamlessly integrated applications that provide innovative solutions backed by unmatched service and support.

Booth #1032 http://www.bsasoftware.com

BuyBoard Purchasing Cooperative

Austin, TX

Booth #128 www.buyboard.com

BYU-Romney Institute

Provo. UT

The Romney Institute of Public Service & Ethics was named in 1998 for three-term Michigan Governor George W. Romney. Part of Brigham Young University's Marriott School of Business, the Romney Institute offers a master's degree in public administration and a long tradition of preparing young people for careers in public service. We are one of the most reputable local government programs in the country. Come meet our amazing students at our booth!

Booth #545 http://www.mpa.byu.edu

CALFA

Gainesville, VA

CALEA provides a strategy for public safety organizations to meet these challenges and demonstrate professional excellence. CALEA Accreditation has been successfully used for over 40 years, and continues to assist in managing administrative and high risk procedures. It is regarded as a comprehensive model for professional excellence that increases organizational transparency and public confidence. CALEA is the Gold Standard in Public Safety.

Booth #533 https://www.calea.org

Carl Vinson Institute of Government University of Georgia

Athens, GA

The Carl Vinson Institute of Government began as a forum to study international, national, state, and local affairs and to make recommendations for improved governance. Originally called the Institute of Public Affairs, the Institute was a unique organization that combined research, technical assistance, training and publications. Today, the Institute of Government continues to help improve the quality of life in Georgia by bringing the resources and expertise of the university to bear on the issues and challenges facing the state by providing education, assistance, research, policy analysis, publications and technology solutions to assist public officials in serving citizens in Georgia and throughout the world.

Booth #1116 http://www.cviog.uga.edu

Catalis

Alpharetta, GA

Catalis is the transformational SaaS and integrated payments partner powering all levels and sizes of government – municipalities, counties, states, and federal agencies. Our deep expertise, proven track record, and thoughtfully configured digital solutions have helped public servants across North America to deliver at their highest ability on behalf of their communities. Catalis offers a comprehensive set of software solutions designed for government.

Booth #729 http://catalisgov.com

Center for Public Safety Excellence, Inc. Chantilly, VA

The Center for Public Safety Excellence (CPSE) is a not-for-profit 501(c) (3) corporation that helps high-performing fire departments and emergency services professionals in their efforts to continuously improve. Our programs include: Fire department accreditation, a process in which departments undergo a thorough self-assessment focused on identifying strengths and areas for improvement; Credentialing fire and emergency services professionals; and Education programs.

Booth #434 http://www.cpse.org



Your resource for public safety. Specific studies to determine workload, deployment, and chief selection. The Center also represents local governments at the federal level and has been involved in numerous projects with the Department of Justice and the Department of Homeland Security. In 2014, as part of a restructuring at ICMA, the Center for Public Safety Management (CPSM) spun out as a separate company and is now the exclusive provider of public safety technical assistance for ICMA. CPSM provides training and research for the Association's members and represents ICMA in its dealings with the federal government and other public safety professional associations.

Booth #529 http://www.cpsm.us

CGI Digital

Rochester, NY

For the last 30 years, CGI Digital has used its COST-FREE programs to help communities show what makes them unique, while at the same time showcasing the impact businesses have on their community. CGI Digital's Community Showcase Video Program promotes the assets and attributes of cities through a series of custom videos on topics including economic development, education, real estate and relocation, and attractions. CGI Digital's Community Showcase Banner Program provides you with banners to adorn your streets and can be used to highlight civic pride, reinforce your brand, thank veterans and military members, celebrate anniversaries, or spotlight specific initiatives. The best part about these programs is that they are offered at NO-COST!

Booth #716 http://www.cgicompany.com

CityTech Solutions

Mission Viejo, CA

CityTech Solutions provides powerful, affordable, and intuitive data management software for community development professionals.

Our Permits, Code Enforcement, and Stormwater products enable public agencies to exceed bottom-line standards as they process, track, and report work efficiently. We understand the challenges that come with managing the permitting, code enforcement, and inspection processes and work hard to help you ensure the safety and wellbeing of citizens everywhere.

Booth #1217 https://citytechsolutions.com

Choice Hotels International

Argyle, TX

Booth #614 www.choicehotels.com

CIPS (Christians In Public Service)

Dallas, TX

OUR MISSION Inspiring and empowering public servants and leaders in local government. OUR VISION Local government servants and leaders inspired to holistically love, serve and lead well. OUR CORE VALUES 1. Purpose 2. Authenticity 3. Integrity 4. Respect for the dignity of every human 5. Truth

Booth #1232 https://www.cipsinc.org/about



Cigna Healthcare together with Evernorth, Cigna's health services business, is the benefits provider that advocates for better health through every stage of life on both a local and global scale. We guide our customers through the healthcare system, empowering them with the information they need to make the best choices for improving their health and vitality. Our broad, integrated capabilities maximize value, affordability, and choice for our local and state government customers.

Booth #213 http://cigna.com/localgov

Citibot

Charleston, SC

Citibot builds AI Chat Platforms for local government customer service and engagement. With customers like New Orleans, Fort Worth, and Oakland, Citibot takes an omni-channel approach to citizen engagement so that residents can chat, 24/7, with their local government through the website, SMS, Facebook, and Twitter. With Citibot, cities and counties serve many more residents while saving time and money through efficient AI chat experiences.

Booth #329 http://www.citibot.io

City Health Dashboard

New York, NY

Until recently, most data on health, the factors that shape health, and the drivers of health equity have not been organized at the city or neighborhood level, but at the county or state level. Since launching in 2018, the City Health Dashboard (www.cityhealthdashboard.com), housed at NYU Grossman School of Medicine, has provided free, easily accessible data on over 40 measures of health and its drivers for 950+ cities across the U.S in a one-stop-shop and feature-rich website.

Booth #1435 http://www.cityhealthdashboard.com

Civic Initiatives

Austin TX

Civic Initiatives is a national procurement consulting company with a comprehensive approach to making procurement a strategic asset. We extend and enable public procurement shops with certified procurement professionals on critical projects including procurement operations support, strategic program assessments, spend/category analysis and catalog development, staff capability development, and selection and oversight of procurement automation projects.

Booth #1423 http://www.civicinitiatives.com

CivicPlus

Manhattan KS

CivicPlus® delivers technology that enables municipalities to optimize the experiences they deliver to residents. Over 7,500 local governments use our solutions when serving their 340 million residents. We deliver the industry's only Civic Experience Platform, which enables municipalities to drive more revenue, operate more efficiently, and generate positive recognition.

Booth #221 https://www.civicplus.com

CiviQ

Leixlip, Kildare

CiviQ has been working with local authorities, government departments, public, semi-state and private organisations since 2015. We have a wide range of experience in all types of online public consultations as well as expertise in managing consultations and innovating in new approaches to understanding public opinion through our products OpenConsult and OpenInsight. The key aims of OpenConsult are to build community connection around consultations in a way that promotes knowledge sharing.

Booth #844 http://www.civig.eu

Clariti

Dover, DF

Clariti's government software helps North America's largest and fastest growing communities deliver exceptional community development, permitting, and licensing experiences online. Our platform is built as an alternative to code-heavy, non-configurable systems that create technology barriers for governments to meet their community's evolving needs.

Booth #332 https://www.claritisoftware.com

ClearGov

Maynard, MA

ClearGov® is the leading provider of Budget Cycle Management software, focused on helping local governments and their department heads streamline the annual budgeting process by automating workflow, increasing collaboration, and centralizing data. ClearGov solutions are powerful enough to support local governments of every size, yet affordable enough for even the smallest towns and villages. Hundreds of communities across the country rely on our cloud-native Budget Cycle Management solutions to modernize their budget process. For more information, visit www.cleargov.com.

Booth #121 http://www.cleargov.com

Clemson University Master of Public Administration program

Clemson SC

The Clemson Master of Public Administration program is a live, synchronous online graduate program. The program requires 39-42 credit hours to complete and is led by instructors with academic and real-world experience in their respective fields. The program does not require students to attend class on campus; all educational requirements of the program, for example, student advising and technology training, comprehensive exams, and the capstone defense are accomplished online. The majority of students in the program are working public administrators, are employed in the public sector, or are non-profit professionals.

Booth #1231 https://www.clemson.edu/cbshs/departments/political-science/degrees/mpa/index html

ClerkRase

Cranston, RI

OnBoardGOV board and committee management solution provides a one-stop database for all your board information. Publish online and keep contact information private. Addon Applications, Analytics, Attendance and Certification/Training Tracking modules, for management through the life of the board, and career of your members. ClerkBase provides a suite of transparency solutions: ClerkBase is the premiere agenda and minutes creation tool. Super-fast to learn and use.

Booth #333 https://www.clerkbase.com

Comcate, Inc.

Oakland, CA

Comcate's mission is to help public agencies achieve their goals and constantly improve service to their customers (citizens, businesses, elected officials, and staff) by combining our deep, extensive knowledge of local government operations and workflows with technology solutions. Comcate is a leader in providing SaaS-based solutions that enable governments and local agencies to better manage their assets and serve local citizens through program-based solutions.

Booth #745 http://www.comcate.com

Corvid Cyberdefense

Mooresville, NC

Corvid Cyberdefense provides military-grade cybersecurity as a service for growing organizations and municipalities of all sizes that want superior protection against a constantly changing threat landscape. Haven is a defense-in-depth security solution built with the highest grade, leading-edge technology to protect the network, workstations, servers, email, and we train your employees to recognize and avoid potentially malicious attacks.

Booth #1215 https://www.corvidcyberdefense.com

CPS HR Consulting

Sacramento, CA

CPS HR Consulting is a self-supporting public agency providing a full range of integrated HR solutions to government and nonprofit clients across the country.

Booth #1214 http://www.cpshr.us

Danvita Thermal, LLC

Austin TX

Danvita is proud of its 45+ years of experience in Design,Manufacturing&its Global business expertise. We are pleased to introduce Vita-Aire™an Engineered Air-purification system. With office & warehouses in USA, we are expanding Vita-Aire™ footprint in North America. Vita-Aire™improves IAQ while seamlessly blending in with any interior space. Arrests 99.99% of all viruses including COVID-19 and aerosols carrying bacteria,pollen,mold, smoke,allergens 5.5 AIR CHANGES PER HOUR 5 STAGES OF FUTRATION

Booth #129 https://vita-aire.com

Datamark

El Paso, TX

DATAMARK, Inc. is a leading mid-sized contact center and Business Process Outsourcing (BPO) company headquartered in El Paso, Texas. We're small enough to care, yet big enough to serve the world's leading brands. Datamark serves Fortune 500 companies and large enterprises from our global locations and delivery centers in the U.S., Mexico and India.

Booth #1321 http://www.datamark.net

Deckard Technologies, Inc.

San Diego, CA

Deckard Technologies is a technology company offering data-driven solutions to local governments for managing short-term rental compliance and enforcement. Utilizing AI, data science, and proprietary, patent-pending software, Deckard provides services for code enforcement, data migration/integration, and support. The company's platform performs an analysis of vast amounts of data, ensuring tax fairness and equity by recovering mandated property and transient occupancy taxes.

Booth #1235 https://www.deckard.com

Dowdle Studios

Sandy, UT

Booth #245 www.dowdlestudios.com

EdgeSoft

Manhattan Beach, CA

Booth #116 https://edgesoftinc.com

Envisio

Vancouver, BC, Canada

Envisio is the leading strategic planning and performance management solution for local government. Leaders from more than 150 cities, counties, and towns use Envisio to execute plans, measure and report on performance, make evidence-based decisions, align budget and strategy, and build trust and transparency in their administrations.

Booth #1029 https://www.envisio.com

e-PlanSoft

Irvine, CA

e-PlanSoft™ offers market-leading compliance software for design, construction, inspection, and assessment processes. e-PlanSoft™ offers e-PlanREVIEW®, an online cloud-based (SAAS) patented compliance electronic document review software that assists governmental agencies, construction and manufacturing industries, developers and owners for their plan review, design review, construction and asset review process in real-time.

Booth #539 https://eplansoft.com

Eproval

Vancouver, BC, Canada

Eproval's cloud-based platform simplifies the complexity of Special Event Permitting or any multi-applicant/reviewer process including grant applications, film permits and more. Eproval's Customer Success team partners with cities to ensure best practices, rapid implementation and projects are on-time and within-budget. Flexible and customizable workflows are easily updated in real-time freeing IT departments to focus on other critical infrastructure.

Booth #440 http://www.eproval.com



eScribe is an end-to-end meeting management software designed for the public sector. By streamlining complicated administrative tasks, simplifying meetings, and boosting transparency, eScribe helps public sector organizations focus on the future of their communities while opening avenues for public engagement and participation—without all the paper and manual processes. Founded in 2003 in Markham, Ontario, eScribe has grown to serve hundreds of municipalities across North America.

Booth #241 https://www.escribemeetings.com

Esri

Redlands, CA

Esri is the global market leader in geographic information systems (GIS) and since 1969 has supported organizations everywhere with the most powerful mapping and spatial analytics technology available, ArcGIS. Governments at all levels have trusted ArcGIS to make their communities smarter, safer, healthier, sustainable, livable and more prosperous.

Booth #921 https://www.esri.com/en-us/industries/state-local-government/overview

Euna Solutions

Oakville, ON

Supercharging The Public Sector Through Digitalization

Booth #113 https://eunasolutions.com

Fair and Impartial Policing, LLC

Tampa, FL

Booth #544 www.fipolicing.com

FGM Architects

Austin TX

We provide architecture, planning and interior design services to a diverse clientele by assembling an integrated professional team who develops strong relationships and works collaboratively with the client to meet present and future needs. FGMA serves 7 primary practice areas: PK-12 education, higher education, municipal (civic/public safety/recreation), faith-based, federal, corporate and multifamily/mixed-use.

Booth #1039 http://www.fgmarchitects.com

FirmoGraphs, LLC

Oakland, CA

FirmoGraphs focuses on the analysis of city, county, and state agency public records to understand the direction of capital infrastructure plans. Aggregated information includes capital improvement plans, meeting minutes, financial statements, compliance records, and other records that provide insights on local and state-level infrastructure.

Booth #1012 http://www.firmographs.com

FirstStep Pavement

Fayetteville, AR

The FirstStep is to know what you have. The Second Step is to know the Conditions of what you have. Then you can make Data-Based Decisions!

Booth #1212 https://www.fspayement.com

FlashVote

Carson City, NV

Want to make it effortless to serve the many, not just the noisy? Want to prevent your board from getting misled or bullied into bad decisions? FlashVote is the scientific way to survey and engage residents—so you can always have the defensible data you need to serve your whole community. You get statistically valid community input in 48 hours on any topic, for great decisions all year long. We're government experts and data experts who do everything from designing questions to collecting and reporting results. We work with leading cities and counties in 25+ states and are growing fast. ICMA members rely on FlashVote data to solve problems, inform decisions, avoid mistakes and stretch their dollars. Stop by to learn more in Rooth 432.

Booth #432 http://www.flashvote.com

Flock Safety

Atlanta, GA

Flock Safety is a public safety operating system that helps communities and law enforcement in thousands of cities work together to eliminate crime, protect privacy, and mitigate bias. We build devices that capture objective evidence and use machine learning to detect and deliver unbiased investigative leads to law enforcement. Law enforcement agencies report 600-700 crimes per day solved with Flock Safety technology, approaching 3% of all reported crime in America. Flock Safety communities have reported crime reductions of up to 70 percent.

Booth #1213 http://www.flocksafety.com

Flowbird

Moorestown, NJ

Flowbird operates in over 5,000 cities and 70 countries, using a cloud-based solution to help clients ease traffic congestion and efficiently manage their mobility systems. Our significant expertise and strong investment into research and development allow us to deliver products and digital services that will help improve individual journey experiences and make our communities better

Booth #1016 https://www.flowbird.group

FMX

Grandview Heights, OH

FMX is a computerized maintenance management system that allows facilities leaders to streamline their maintenance processes, increase asset productivity, and track, manage, and improve the metrics that matter most to them. The solution has helped over 1,000 organizations optimize their operations and reach their facilities and maintenance goals.

Booth #130 http://gofmx.com

Fonroche Lighting America

Woburn. MA

Fonroche Lighting America is proud to be part of Fonroche Lighting, the global leader in off-grid solar street lighting. The deep resources and broader scope of an established market leader lets us take solar lighting even further, from the tribal lands of Oklahoma to the West African Republic of Senegal.

Booth #929 https://www.fonrochesolarlighting.com

Gallagher

Rolling Meadows, IL

Gallagher's public sector consulting works to help municipalities, state governments, pooling organizations and more with benefits management and benefits consulting. We optimize your organizational wellbeing using our wide range of solutions, specifically customized for the public sector. Learn more: www.ajg.com/publicsectorbenefits

Booth #617 https://www.aig.com/publicsectorbenefits

Garver

North Little Rock, AR

Garver's Enterprise Solutions Team has developed the necessary tools to streamline and more efficiently execute project processes from the planning stages through construction. Capital planning software designed to make managing capital improvement planning easier and more efficient, WISE (What-If Scenario Evaluation) Planning Software combines decades of engineering and capital improvement planning experience with technology to help you make maximum use of your budget and save money.

Booth #1331 https://garverusa.com

General Code

Rochester, NY

A member of the International Code Council® (ICC)'s family of solutions, General Code is a recognized leader in codification. Our custom code-centric digital solutions enhance how municipal, building and zoning code information is presented, accessed, and integrated with a local government's own array of existing systems. We continue to expand our knowledge and capabilities to meet the unique needs of our client communities. Currently General Code serves more than 4.000 communities in 43 states.

Booth #629 http://www.generalcode.com

GHD Digital

Waterloo, ON, Canada

GHD Digital is a global software company that helps communities connect with their citizens through innovative digital solutions. With our forte in website development, we have helped over 600 local government clients reach a new level of digital efficiency across North America. We're over the moon to share that our web solutions and trail-blazing clients have received over 200 awards for making cities smart, safe and secure. While our success is global, our 20 years of expertise exists at the local level. Our websites are built to support the unique needs of local cities, towns and regions. Our goal is to help these small to medium sized municipalities modernize their city services to meet todays digital demands.

Booth #1033 https://ghddigitalpss.com

GM Envolve

Detroit, MI

With multiple vehicle choices within our four brands that span across every category, we have the right car, truck, van or SUV for your government needs. We're committed to helping governments control costs with efficient options, electric vehicles and low total cost of ownership across the board. Give your municipality the confidence of safety services, as well as connectivity and telematic options with OnStar Business Solutions™. For further details, visit https://www.gmenyolve.com.

Booth #813 http://www.gmenvolve.com

GOGov

Islandia, NY

GOGov is used by millions of citizens in over 350+ local governments and includes solutions for Citizen Requests, Code Enforcement, Citizen Notifications, Mobile Apps and Online Permitting.

Booth #131 http://www.gogovapps.com

Government Finance Officers Association

Chicago, IL

Government Finance Officers Association (GFOA) represents more than 23,000 public finance officials throughout the United States and Canada and has a mission to promote excellence in state and local government financial management. GFOA provides services to support the finance functions of government organizations, including education, leadership development, research, consulting, advocacy, and networking opportunities. Visit the GFOA booth to hear more about how we can support your community!

Booth #133 http://www.gfoa.org

GOVHR USA

Northbrook II

GovHR USA and GovTempsUSA provide executive recruiting and interim staffing solutions, management and human resource consulting to local government and nonprofit clients across the country. A team of seasoned executive recruiters, human resource and management consultants, and staffing specialists provide the highest level of services available in the industry. Our team is dedicated to increasing the representation of women and minorities at all levels of local government.

Booth #321 http://www.govhrusa.com

Govlovest

West Hollywood, CA

Serving over 1,000 public agencies nationwide, GovInvest was founded to empower agencies to run their own financial forecasting at a fraction of the cost and time through powerful software solutions and concierge consulting. We employ and partner with industry-leading actuaries, experienced public finance professionals, and best-in-class engineers to provide an unmatched service. GovInvest's pioneering technology quickly pays for itself and provides real-time, visual projections that help our clients simplify communications with stakeholders and make better informed decisions for years to come.

Booth #229 https://govinvest.com

GOVOS

Austin, TX

GovOS is the leading digital transformation platform for local governments. Headquartered in Austin, TX, GovOS serves government agencies of all sizes across the United States. Through its secure and integrated suite of cloud-based solutions, governments can automate and streamline operations, provide seamless access to resources and information, and deliver cutting-edge digital services to businesses, residents and agencies.

Booth #118 http://www.GovOS.com

GovPilot

Hoboken NJ

GovPilot is a cloud-based Government Management Platform. GovPilot allows governments to replace antiquated paper processes with digital automation. By incorporating a digital environment, local governments can operate at increased efficiency levels. GovPilot unifies fragmented departments and data to facilitate better communication between elected officials, employees and the public to promote more informed decision-making. The platform offers local governments approximately 100 plus digital, automated processes to choose from.

Booth #839 http://www.govpilot.com

Granicus. Inc.

Denver, CO

Granicus helps more than 5,500 government agencies around the world modernize their online services, web presence, and communications strategies. Over 300 million people engage with Granicus partner agencies across the Granicus Network.

Booth #413 https://granicus.com

Granite Sky Civic

Mount Ulla, NC

Granite Sky Civic is a full-service marketing firm specializing in citizen education and communication. From branding to websites and education campaigns to newsletter magazines and Parks and Rec program guides – we are your turn-key partner. We also help municipalities maintain a consistent brand by utilizing our online print management portal for purchasing of business cards, envelopes, forms and other print collateral, customized to your specific needs while not compromising the brand.

Booth #438 http://www.gscreates.com

GrantWorks

Austin, TX

Booth #946 www.grantworks.net

HdL Companies

Brea, CA

HdL Companies provide the revenue and key economic insights you require to effectively lead your local government agency. Our technology-driven resources for data analysis and reporting capabilities provide immediate and convenient access to the most up-to-date tax and fee information available. Our services include Business License and Tax, Cannabis Compliance, Economic Development, Indirect Cost Recovery, Lodging Tax, Property Tax, Sales Tax, and Software.

Booth #1113 https://www.hdlcompanies.com

HDR

Omaha NF

For over a century, HDR has partnered with clients to shape communities and push the boundaries of what's possible. Our expertise spans more than 11,000 employees in more than 200 locations around the world—and counting. Our engineering, architecture, environmental and construction services bring an impressive breadth of knowledge to every project. Our optimistic approach to finding innovative solutions defined our past and drives our future.

Booth #1130 http://www.hdrinc.com

HUD's Office of Policy Development and Research

Washington, DC

Booth #732

HueLife

St. Louis Park, MN

With the right approach, facilitation is a workplace superpower! HueLife provides the most innovative facilitation training available anywhere in the world. The skills and development are for emerging team members and leaders who engage in community issues. By combining personality types and the craft of facilitation, navigating obstacles can be done with confidence. The result? staff who are great at managing team meetings, improving engagement, increasing clarity and driving outcomes.

Booth #1222 https://hue.life/

Hunden Partners

Chicago, IL

Hunden Partners is a leading real estate and destination development consulting firm, with professionals in Chicago, San Diego and Minneapolis. The firm offers a full range of advisory, market and financial feasibility, economic and impact analyses for specialty destination assets such as sports facilities, mixed-use and entertainment districts, convention and expocenters, hotels, entertainment venues, theme parks, recreation facilities, and other economic development projects.

Booth #344 http://www.hunden.com

ICC Community Development Solutions

Rochester, NY

You can conduct government business from anywhere when you transform your entire organization into a digital work environment with Laserfiche. Enable employees, citizens, and stakeholders to access critical information and processes from wherever they are. Streamline and automate processes to route work, requests, and notifications. Integrate all of your systems. We also offer Municity 5. a cloud-based Permitting and Inspection software solution.

Booth #1314 http://icc-cds.com

ICMA Pavilion

Washington, DC

ICMA's vision is to be the leading association of local government professionals dedicated to creating and supporting thriving communities throughout the world. We do this by working with our more than 11,000 members to identify and speed the adoption of leading local government practices in order to improve the lives of residents. ICMA offers membership, professional development programs, research, publications, data and information, technical assistance, and training to thousands of city, town, and county chief administrative officers, their staffs, and other organizations throughout the world.

Booth #429 http://www.icma.org

ImageSource. Inc.

Tumwater, WA

ImageSource, Inc. makes process innovation easy with advanced solutions built on ILINX®, the world's most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success. Leveraging proven technology and deep implementation expertise, ImageSource empowers leading enterprises and government organizations to reduce risk, modernize operations, unlock revenue, and transform the customer experience. For more information, visit www.imagesourceinc.com.

Booth #1234 http://imagesourceinc.com

Infor

Alpharetta, GA

Infor is a global leader in business cloud software specialized by industry. Over 65,000 organizations in more than 175 countries rely on Infor's 17,000 employees to help achieve their business goals. Visit www.infor.com.

Booth #639 http://www.infor.com

Cities Work

Arlington, VA

Cities Work is the Institute for Justice's non-partisan regulatory consulting initiative committed to increasing economic opportunity and fostering entrepreneurship in cities across the country. We partner with cities to make it cheaper, faster, and simpler to start a small business—all free of charge.

Booth #124 https://ii.org/citieswork

InterDev

Roswell, GA

IT – Security – GIS. Beyond their principal role as strategic provider of IT, GIS, and Security Services, InterDev is a well known champion of IT visioning and innovation for local government. InterDev also provides GIS as well as VoIP telecommunications services and leading-edge IT security solutions. Our specialists deliver services nationally! Call today to arrange an assessment and don't fall victim to ransomware!

Booth #638 http://www.interdev.com

Intuitive Data Analytics, LLC

Las Vegas, NV

IDA is a business intelligence data analytics solution that changes the way your team meets, solves problems and forecast your next successes. Simply speak or type any question; request any report and IDA will provide you visualized results, predictions on the fly. Ask and you will see... Instantaneously. No-Programming Required.

Booth #447 http://www.intuitivedataanalytics.com

IPS Group

San Diego, CA

IPS promotes Smarter Parking for Smart Communities[™] through its Fully Integrated Smart Parking Ecosystem that includes single- and multi-space meters, vehicle sensors, enforcement and permitting applications, and mobile and contactless payment options all connected to a web-based data management system with real-time analytics and business intelligence reporting. 877-630-6638 | www.ipsgroup.com.

Booth #1415 http://www.ipsgroup.com

lacobs

Dallas, TX

At Jacobs, we're challenging today to reinvent tomorrow by solving the world's most critical problems for thriving cities, resilient environments, scientific discovery and cutting-edge manufacturing, turning abstract ideas into realities that transform the world for good. With a talent force of more than 60,000, Jacobs provides a full spectrum of professional services, including consulting, technical, scientific and project delivery for the government and private sector.

Booth #535 http://www.iacobs.com

JBJ Management

Dallas, TX

JBJ Management is a public affairs firm that provides strategic support services that include Equity Compliance, Technology, Public Engagement and Government Relations. We have a media support team and a sister company, J&L Imperium, that supplies ready-mix concrete. We deliver creative strategies that connect people and transform communities. Certifications: ACDBE, DBE, HUB, MBE, SBE and SBA 8(a). NAICS: 327320, 517919, 541512, 541613, 541820, 722515.

Booth #1223 http://www.jbj-management.com

The Jefferson Health Plan

Steubenville, OH

Started in 1985, the Jefferson Health Plan is a multi-state non_profit, partially self_insured health benefits consortium designed to provide economical health & related benefits to political subdivisions including public schools through group purchasing. The JHP strives to deliver the best care through a broad cross_section of regional & national health care networks, including the local hospitals and physicians you know. With the JHP, your individual group retains autonomy over plan design(s) and is backed by strong cash reserves and a flexible, balanced model featuring a wide variety of vendor partners. Talk to us today about joining the tens of thousands of public sector employees already realizing the savings power of our proven model.

Booth #847 https://www.thejeffersonhealthplan.org

KemperSports

Northbrook, IL

KemperSports is a leading sports, entertainment and hospitality company that delivers operational excellence in property and experience management. Headquartered in Chicago with regional offices throughout the U.S., KemperSports manages more than 140 golf courses, private clubs, sports venues, and destination resorts nationwide. For more information about KemperSports, visit www.kempersports.com.

Booth #328 https://kempersports.com

LandGate

Denver, CO

Booth #1417 https://landgate.com/home

Laserfiche

Long Beach, CA

Laserfiche Enterprise Content Management allows government agencies to innovate how they manage information, automate document-driven processes and make timely, informed decisions. Using Laserfiche, organizations can optimize how unstructured information is processed and analyzed with insightful capture, electronic forms, workflow, case management and Department of Defense 5015.2-certified records management solutions.

Booth #1312 http://www.laserfiche.com

LeaderGov

Atlanta, GA

LeaderGov helps local governments address challenges related to succession readiness, teamwork, planning and morale. Our highly rated leadership and employee workshops facilitate changes in how leaders lead and employees perform. We've helped over 2,500 local government leaders better lead their team and improve morale. We address needs for improved goal setting, higher-level trust, better collaboration and multi-generational success.

Booth #126 https://www.leadergov.com

Local Government Hispanic Network (LGHN)

The Local Government Hispanic Network is a professional organization that promotes excellence among Hispanic/Latino local government administrators and those local government officials working in communities with significant Hispanic/Latino populations, and strives to improve the management of local government, to provide unique resources to Hispanic/Latino local government executives and public managers, and to advance the goals of professional, effective and ethical local government administration. LGHN hosts regional and national seminars and conferences, as well as online webinars/discussions to assist local government professionals of color to move into local government leadership positions.

Booth #1230 http://lghn.org

Library Systems & Services, LLC

Rockville MD

Library Systems & Services (LS&S) partners with local governments to drive strong communities through library vitality. Leveraging more than three decades of experience in library best practices and efficient service-oriented methods, LS&S delivers library excellence to better reach, engage and serve communities. LS&S offers a full range of library operation and management services, which come to life in more than 80 communities across the U.S. Learn more at http://www.lsslibraries.com/ or 800.638.8725.

Booth #821 http://www.lsslibraries.com

Managing Results, LLC

Maryville, TN

Since 1998, Managing Results (MR) has partnered with local cities and counties, large and small, from across the country to develop customer-focused strategic plans and performance measurement and management systems that produce cost-conscious results. With an emphasis on strategic planning, performance measurement, performance budgeting, and performance reporting, MR provides consulting services that makes it possible for you to use performance information to manage and tell your story!

Booth #633 http://www.managingresults.com

Matrix Consulting Group

San Mateo, CA

Matrix Consulting Group provides management, staffing and financial consulting services to local governments in the United States and internationally. MCG Consulting Solutions is our international subsidiary, based in Canada, which also provides management consulting services to local governments outside of the United States.

Booth #619 http://www.matrixcg.net

McGrath Consulting Group, Inc.

Jamestown, TN

The McGrath Consulting Group specializes in Emergency Services studies and Human Resource services. Fire, EMS, & Police studies include, efficiency studies, consolidation analysis, master planning, executive recruitment, assessment center testing, & management training. Human Resource services include compensation analysis, performance management, audits, regulatory compliance, policies & procedure development, and providing human resource outsourcing services to your organization. What is unique? We take the time to understand your culture and your organization's strategic direction then customize solutions and programs for long-term change.

Booth #734 http://www.mcgrathconsulting.com

Bidnet | Periscope

Austin, TX

Periscope Holdings is a leading provider of public sector procurement solutions. We work to eradicate waste and bring value to every dollar spent. BidNet Direct is your advanced procurement solution and our modules take your online sourcing tools beyond bid distribution & vendor management.

Booth #944 https://www.mdfcommerce.com/eprocurement-en.jsp

Mel Northey Co. Inc.

Houston, TX

Booth #1422 http://www.melnorthey.com

Metronet

Evansville, IN

Headquartered in Evansville, IN, Metronet is a customer-focused company providing cutting-edge fiber-optic telecommunication services, including high-speed Fiber Internet and full-feature Fiber Phone.

Booth #612 http://www.metronet.com



Founded in 1972, MissionSquare Retirement is a non-profit, independent financial services company focused on providing retirement plans and related services for over 1.6 million participant accounts. Our network of extremely talented people – client champions, retirement plan specialists and certified financial planner professionals strive to simplify employer plan administration and help participants develop strategies to achieve their retirement savings goals. We've been working with people who serve their communities for almost half a century and believe we do it better than anyone else—because it's the focus of what we do—we help public employees build retirement security.

Booth #419 http://www.missionsq.org

Model Solutions

University Place, WA

Model Solutions is a mission-driven firm focused on sharing best practices. Ask us about: *Revenue generating solutions for your municipality (from New York, Miami, etc.) *Money that your municipality is owed by major insurers (but not collecting) *Increasing tax & fee compliance *Saving money on vendor contracts *Reducing IT spend *Earning higher interest in municipal bank accounts *Grant funding *Digital accessibility *Etc. Phone: (253) 973-1892 Email: info@ modelsolutions.org Web: www.modelsolutions.org

Booth #235 http://www.modelsolutions.org

Mosaic Public Partners

Lincoln, CA

Mosaic Public Partners bring higher levels of innovation and client collaboration to the tried-and-true principles of executive search. Using private sector technologies and search methodologies, squarely within the constraints of the public sector, allows us to deliver an improved client experience and better results. We are seasoned public sector executives who have profound respect for the work of public agencies. We are passionate about placing today's public leaders, which enables public agencies to deliver exemplary leadership to their constituents.

Booth #339 http://www.mosaicpublic.com

MvGov

Dallas TX

Booth #1041 www.mygov.us

National Association of State Procurement Officials (NASPO)

Lexington, KY

NASPO is a non-profit association dedicated to advancing public procurement through leadership, excellence, and integrity. It is made up of the directors of the central purchasing offices in each of the 50 states, the District of Columbia and the territories of the United States. NASPO is an organization that helps its members achieve success as public procurement leaders through promotion of best practices, education, professional development, research, and innovative procurement strategies.

Booth #632 http://naspo.org

National Civic League

Denver, CO

The mission of the National Civic League is to advance civic engagement to create equitable, thriving communities. We achieve this by inspiring, supporting and recognizing inclusive approaches to community decision-making. The National Civic League applies civic engagement principles through three key programs: the All-America City Award, community assistance, and research and publications.

Booth #135 http://www.nationalcivicleague.org

National PFI RA

Vernon Hills II

The National Public Employer Labor Relations Association (National PELRA) is the largest public sector labor relations organization in the nation. National PELRA is a network of state and regional affiliates with over 2,100 members around the country. The governmental agencies represented in National PELRA employ more than four million workers in federal, state, and local government, including the educational sector.

Booth #244 http://www.npelra.org

National Sign Plazas, Inc.

Denver, CO

National Sign Plazas allows counties to achieve civic goals by developing a smart, strategic wayfinding solution. Our consultative and operative design/plan/build approach engages your target audience. Our proven systems directly enhance the visitor experience and drive civic engagement by strengthening the community brand messaging, leading to increased daily spending and accelerated economic growth. Our wayfinding programs purposefully guide your community through an interactive experience focused on supporting the economic, social and developmental strategies your city aims to achieve.

Booth #1420 http://www.nsp.biz

Neighbors by Ring

Hawthorne, CA

Booth #1315 https://ring.com/neighbors-public-safety-service

National Forum for Black Public Administrators (NFBPA) Washington DC

The National Forum for Black Public Administrators (NFBPA) is the principal and most progressive organization dedicated to the advancement of black public leadership in local and state governments. Founded in 1983, with over 2,500 members, NFBPA has established a national reputation for designing and implementing quality leadership development initiatives of unparalleled success. Our members are city/county managers, directors of public programs, and leaders of communities across the country in more than 350 jurisdictions nationwide. NFBPA has developed a new center of resources, The Institute for Excellence In Public Service (i4x), a client-focused center of excellence, comprised of experienced, current and former, public sector leaders.

Booth #1228 http://www.nfbpa.org

The NLC Service Line Program by HomeServe

Norwalk CT

The National League of Cities (NLC) Service Line Warranty Program by HomeServe offers affordably priced emergency repair/replacement plans to address aging private sewer and water infrastructure. Customers call to receive prompt emergency repairs provided by local-area, licensed and insured contractors.

Booth #444 https://servicelinepartner.com

Off Duty Management

Katy, TX

Off Duty Management provides a no cost solution that assists law enforcement agencies in the administration and execution of their off duty program and assignments. Our services are comprehensive, customizable and include 24/7 customer support, managing inbound service requests, scheduling, time & attendance, payroll and invoicing. In addition, when your officers are placed on an off duty assignment through our solution, each of them will be covered by our comprehensive insurance program.

Booth #1229 https://offdutymanagement.com

OnPointe Insights

Elk Ridge, UT

OnPointe Insights is a Market Research Company. We provide best-in-class citizen engagement research for city leaders that is fast, brilliantly-designed, and cost-effective. For years we focused on research for Fortune 500 companies, but we fell in love with the work we do to support cities and towns. OnPointe Insights brings years of industry research experience to help leaders of cities and towns make informed decisions with trustworthy citizen feedback.

Booth #341 http://onpointe-insights.com



OpenGov is the leader in modern cloud software for U.S. local governments, state agencies, school districts, and special districts. With a mission to power more effective and accountable government, OpenGov serves more than 1,600 agencies across the U.S. and is built exclusively for the unique budgeting, permitting and licensing, procurement, and asset management needs of the public sector. The OpenGov Cloud makes organizations more collaborative and efficient.

Booth #719 http://www.opengov.com

OpenSesame

Portland, OR

As the leading provider of online business training, OpenSesame offers the world's most comprehensive elearning catalog. Content from expert publishers are available in a variety of formats and languages to provide the best information possible across a broad range of categories and industries. OpenSesame is your elearning partner and advisor. We provide hands-on curation that ensures the right courses are going to the right learners to help you reach your desired business outcomes.

Booth #546 https://www.opensesame.com

Oracle NetSuite for Government

San Mateo, CA

As state and local governments move to the cloud for improved security and modernized infrastructure, Oracle NetSuite for Government provides a comprehensive solution built on NetSuite, the world's #1 cloud ERP. Manage IT costs, optimize accounting efficiencies, streamline procurement processes, and eliminate manually intensive, spreadsheet-based reporting. NetSuite for Government provides everything you need to establish efficient processes and easily integrate with other systems.

Booth #939 https://www.oracle.com/industries/government/state-local/netsuite-for-government

Pallet Shelter

Everett, WA

Pallet shelter is the leader in rapid-response shelter villages. The Everett, Washington-based company believes that no one should go unsheltered when shelter can be built in a day, providing the dignity of personal and private units with the healing of community. Their cost-effective structures are easy to set up to serve people displaced by homelessness or natural disasters. Pallet is expanding its reach with villages in 19 states and over 74 cities with 3800+shelters provided.

Booth #1013 http://www.palletshelter.com

ParkMobile

Atlanta, GA

ParkMobile offers smart parking solutions in North America and is part of global parking tech company, EasyPark Group. It provides digital solutions to find, pay, and reserve parking at thousands of locations including college campuses and airports. Visit ParkMobile.io or @ ParkMobile on Twitter.

Booth #1412 http://parkmobile.io

PARS (Public Agency Retirement Services)

Newport Beach, CA

For almost 40 years, PARS has designed and administered leading retirement plan and trust solutions for public agencies.

Booth #634 http://www.pars.org

PetData, Inc.

Dallas, TX

PetData provides municipalities with the best animal licensing service possible! Since 1994, we have processed over 33 million rabies certificates and licenses for more than 100 clients in 23 states! Our clients include Fulton County, GA; Virginia Beach, VA; the State of Delaware; Charlotte-Mecklenburg County, NC; Kansas City, MO; and Denver, CO. During the past 27 years, 91% of PetData's clients renewed their contracts, and more than 25% of our clients have been with us for over ten years! On average, our clients increase licensing compliance by 42% after partnering with PetData. Based in Texas, we don't outsource any of our operations. When you partner with PetData, we do all the work so you can rest easy!

Booth #635 https://www.petdata.com

Placer.ai

Los Altos, CA

Placer.ai is the leader in location analytics. Civic leaders rely on Placer to analyze consumer behavior, improve retail recruitment, and support local businesses to drive economic growth.

Booth #621 https://www.placer.ai/

PlanetBids, LLC

Studio City, CA

Looking to save time, streamline and simplify your procurement process? With 23+ years' experience, we understand your time-consuming challenges. That's why we offer the PB System,an intuitive and cost-effective suite of cloud-based solutions to help you better manage and collaborate. Our experts are committed to equipping you with the tools you need to succeed. Experience the best customer service and the future of procurement with us today!

Booth #513 http://www.planetbids.com



Polco (with our National Research Center) is dedicated to excellence in accurate and reliable community engagement. We work with hundreds of local governments nationwide to provide insights from survey research and data analytics—all on one user-friendly, online platform. You can request more information at polco.us/contact.

Booth #439 http://www.polco.us

Pole Covers

Kvle, TX

Beautiful. Simple. Affordable. The simplest, most affordable beautification transformation for your community!

Booth #247 http://www.polecovers.com

Polimorphic, Inc.

San Francisco, CA

Polimorphic is the operating system for local government. Our Constituent Relationship Management (CRM) solution is the first specifically built for the workflows that local governments do. With Polimorphic, local governments gain a panoramic view of every interaction they've had with their constituents, along with all of the efficiencies that come with digitizing workflows.

Booth #747 https://www.polimorphic.com

Precision Concrete Cutting

Provo. UT

Booth #935 http://www.safesidewalks.com

PSD Citywide

Irving, TX

Starting in 2003, PSD Citywide has evolved from providing public sector news to discovering & filling a need for asset management software & consulting services. We've gathered a talented & knowledgeable team of engineers, geospatial technicians, accountants, & former municipal executives plus an in-house software development division to create the best solutions for our clients & helping hundreds of organizations build mature, sustainable asset management programs & improve daily operations.

Booth #446 https://psdcitywide.com

PublicInput

Raleigh, NC

Trusted by hundreds of local governments and consultants in the U.S. and Canada, PublicInput is a get more done community engagement software that facilitates lasting relationships between government and the public by providing the technology needed to reach, engage, understand, and communicate with residents.

Booth #1216 https://publicinput.com

Qualtrics

Provo. UT

Qualtrics is the most comprehensive platform for human-centered strategic experience management, helping organizations capture feedback, streamline workflows and automate actions to continuously improve customer and employee experiences. Qualtrics is StateRAMP compliant, so organizations can confidently collect and analyze data knowing sensitive information is secure. The solutions are used by 350+ state and local government organizations to provide services the public needs most.

Booth #232 https://www.gualtrics.com/government/

R.E. Warner & Associates, Inc.

Westlake, OH

R.E. Warner is dedicated to your operational success. We have a decades-long history of helping government agencies address the growing need for the support, repair, rehabilitation and construction of public facilities. We know you play a crucial role in the fabric of modern society, and we provide multi-discipline engineering, architecture, and surveying services in support of your mission.

Booth #1429 http://www.rewarner.com

Raftelis

Cincinnati, OH

People who lead local governments are innovators—constantly seeking ways to provide better service to the communities that rely on them. Raftelis helps local governments thrive by providing management consulting expertise to help transform local governments. We've helped more than 600 organizations in the last year alone. We work in all areas of management consulting including: finance, assessment, communications, technology, executive recruitment, and strategic planning.

Booth #917 http://www.raftelis.com

Ralph Andersen & Associates

Rocklin CA

Providing Executive Recruitment and Human Resources consulting to Public Sector Agencies since 1972.

Booth #728 http://www.ralphandersen.com

RANDOLPH ROSE COLLECTION

Yonkers, NY

Booth #1428 https://www.randolphrose.com

Renogize Professional Coaching

Pickerington, OH

Renogize Professional Coaching is a full-service executive coaching and leadership development firm. Voted as the #1 Executive Coaching Firm in Central Ohio, Renogize has vast experience working in city government. Through one-on-one executive coaching, team coaching, group coaching and leadership development, Renogize is known for its personalization and transformation of leaders. With coaches around the country, Renogize is ready to take the leadership of your city or county to the next level

Booth #646 http://www.reongize.com



As a leader in environmental services, Republic Services, Inc. (NYSE:RSG) partners with customers to provide sustainable solutions across their operations. Through our variety of products, services, and materials—for almost every industry—we help make a positive impact on people and the planet.

Booth #712 http://www.republicservices.com



ResourceX supports local governments to strategically align resources with community outcomes. Through Priority Based Budgeting (PBB) methodology and software, local governments are accelerating data-driven decision making and budgeting to align resources towards society's biggest challenges. Providing a platform to fund equity initiatives, climate action plans, and a fiscally sustainable future for residents and the community. www.resourcex.net

Booth #428 https://www.resourcex.net

The Retail Coach

Tupelo, MS

Booth #616 http://www.theretailcoach.net

Retail Strategies, LLC

Birmingham, AL

Retail Strategies exists to give communities across the United States an advantage in attracting businesses. Our mission is to provide the real estate expertise, tools, and human effort that position deserving towns as alluring locations for national businesses. As a conduit between communities and national retailers, we ensure that your stories of opportunity, culture, values, and people are perfected to resonate with the right retail audiences.

Booth #1017 http://www.retailstrategies.com

Revize Government Websites

Trov MI

Revize provides cutting-edge web content management to governments across the nation. Our suite of ingenious web applications provide the necessary tools to enable clients to most effectively serve their constituents. Our innovative website designs allow residents, businesses and governments to interact in award-winning, highly functional user experiences that allow our clients to make a true impact in their communities. By streamlining workflows, creating new revenue sources and providing excellent government accessibility, let your government site work for you!

Booth #338 https://www.revize.com

RPI Consultants. LLC

Baltimore, MD

RPI Consultants is a mid-sized, Business Transformation and Information Technology consulting firm, headquartered in Baltimore, MD and serving clients nationwide. We provide ERP planning, preparation, implementation, optimization, managed services, and migrations to the Cloud as well as developing requirements and business cases to change or improve enterprise applications. We focus on local government, leveraging the innovation of the private sector in the public sector, as well as bringing the discipline of government organizations to other industries. An Infor (Lawson) Alliance Partner since 1999, RPI is both CloudSuite Specialized, and an Infor Government Essentials Partner. Visit RPI Consultants at: http://www.rpic.com/government.

Booth #738 http://www.rpic.com/government

RSA Security

Bedford, ME

The AI-powered RSA Unified Identity Platform protects the world's most secure organizations from today's and tomorrow's highest-risk cyberattacks. RSA provides the identity intelligence, authentication, access, governance, and lifecycle capabilities needed to prevent threats, secure access, and enable compliance. More than 10,000 security-first organizations trust RSA to manage 59 million workplace identities across on-premises, hybrid, and multi-cloud environments. For more info visit RSA.com.

Booth #1046 http://rsa.com

SAFEbuilt

Loveland, CO

SAFEbuilt is a national leader in providing community development and community infrastructure services that improve flexibility, optimizes budget dollars, minimizes disruptions, and increases speed to revenue for more than 1,500 communities nationwide. Offering a breadth of professional services and support options, SAFEbuilt helps communities and developers achieve their growth goals while meeting their budget needs.

Booth #335 http://www.safebuilt.com

SAP Concur

Bellevue WA

SAP Concur drives a relentless pursuit of what's possible into everyday travel, expense, and invoice processes—continuously developing new tools to automate and integrate them, so your people get more done and you get more control. With SAP Concur, you'll move beyond vesterday's tedious tasks to keep your business running at its best every day.

Booth #1322 http://concur.com

Schneider Flectric

Carrollton, TX

Providing an excellent quality of life for your citizens is your focus. Your vision is to create a safe, resilient environment that drives economic success and meets decarbonization goals. You know that modern infrastructure and sustainable technology help attract new businesses and residents. But the cost of success, along with your operating costs, is increasing. Schneider Electric can help prepare your community for the future with innovative solutions and creative funding. Our experts will help you reinvest in your city or county to modernize your facilities, generate revenue, boost emergency preparedness, and drive your community further.

Booth #1028 http://www.schneider-electric.us/enable

Senior Executive Institute/LEAD—University of Virginia Charlottesville. VA

The Senior Executive Institute (SEI) and Leading, Educating, and Developing (LEAD) programs of the Virginia Institute of Government at the Weldon Cooper Center for Public Service (UVA) offer an integrated approach to professional development for local government leaders and managers. We serve local government leaders who desire to invest in their personal and professional development to the benefit of their organizations and communities. The programs take place on the grounds of the University of Virginia.

Booth #1128 https://vig.coopercenter.org

Shadrack Productions

Bristol, TN

Shadrack Productions is a renowned company specializing in providing lighting services to cities across the country. With their expertise in lighting design and installation, they have become a trusted partner for municipalities and organizations seeking to enhance the visual appeal of their urban and downtown areas. Another one of Shadrack Productions' signature offerings is their Synchronized Christmas Drive Thru Light Shows. Ask us for details at our booth!

Booth #246 http://shadrackchristmas.com

Sherrill Morgan

Covington, KY

For over 50 years SHERRILL MORGAN has been providing employee and individual benefits consulting services for health, life, and voluntary products to clients across the Midwest. We specialize in innovative cost cutting methods to help our clients control and predict their healthcare costs including our specialty pharmacy program, transparent pricing arrangements, and alternative funding strategies.

Booth #1317 http://www.sherrillmorgan.com

SHI International Corp.

Somerset NI

Reliable and secure technology is essential for local governments to provide better experiences for employees and citizens. Our modern workplace solutions, cybersecurity services, cloud migration expertise, and data management solutions can help you meet the demands of the digital age while providing the support you need to make it happen. And SHI's dedicated funding team helps identify grant options to take advantage of technology that can help you advance your goals and support your community.

Booth #846 https://www.shi.com

Simsi

Cherry Hill, NJ

Our mission is to make places safer and communities stronger. Analysis and prevention of local concerns is too focused on catching bad people and not enough on making places safer. Simsi makes connections between the issues impacting your community and places in a way that allows leaders to change environments and keep your public safe.

Booth #1335 http://simsi.com

Smarsh

Portland, OR

Smarsh has solutions specifically designed to help public sector agencies at the local, state and federal level meet their obligations for the retention and oversight of electronic communications, such as text, email and social media messaging. These electronic public records must be retained and accessible to meet the challenges of the Freedom of Information Act and other open-records laws. as well as to support e-discovery initiatives.

Booth #947 http://www.smarsh.com

Software Solutions, Inc.

Davton, OH

Software Solutions specializes in cloud-based accounting, budgeting, payroll/HR, and utility billing software. City and county managers turn to us to help improve the financial and operational performance of their organizations.

Booth #845 http://www.mysoftwaresolutions.com

Solar Energy Industries Association

Washington, DC

Booth #1233 www.seia.org

Spatial Data Logic

Somerset, NJ

Spatial Data Logic modernizes processes for local governments and citizens alike through cloud-based software, citizen engagement platforms, municipal websites, mobile applications, and other innovative technologies.

Booth #744 http://www.spatialdatalogic.com

The Sports Facilities Companies

Clearwater FI

The Sports Facilities Companies (SFC) are the Nation's leading resources for the management and development of sports, recreation, wellness, and events facilities. SFC services span across sports and recreation needs from sports tourism & recreation master planning, program planning, and feasibility through facility management services. Our 30+ managed venues and 1500+ team members across the SF Network, welcome over 25 million guests & produce over \$250 million in economic impact annually.

Booth #645 http://www.sportsfacilities.com

Spring City Electrical

Spring City, PA

Since 1948, Spring City has supplied decorative antique street lighting nationwide from the grounds of The United States Capitol to the main street of Disney World as well as the campuses of many colleges and universities. Our company adheres to the requirements of the iron and steel provisions of the federal highway rules, Buy American Act, as well as the iron, steel and manufactured goods in the American Recovery and Reinvestment Act. ARRA.

Booth #933 http://www.springcitv.com

Sternberg Lighting

Roselle, IL

Sternberg Lighting is a market leading provider of decorative outdoor luminaires, poles and smart city solutions with a legacy of durability and craftsmanship dating back to the company's founding in 1923. Blending technology and style, our specification grade products are featured design elements throughout North America. Sternberg Lighting serves the Municipal, Utility, DOT and Commercial markets

Booth #1421 http://www.sternberglighting.com

SGR (Strategic Government Resources)

Keller, TX

SGR exists to help local governments be more successful by Recruiting, Assessing, and Developing Innovative, Collaborative, Authentic Leaders. We specialize in executive recruitment, interim management, live and online training, leadership development, innovation and future readiness for local government, assessments, consulting, and various other services customized to make local government leaders successful and impactful. SGR is your partner in local government.

Booth #1117 http://www.governmentresource.com

T2 Systems

Indianapolis, IN

T2 is the largest provider of parking and mobility solutions in North America. With nearly 30 years in business, T2 serves more than 2,000 customers and maintains the largest Customer Community, upwards of 8,000 active members. T2 helps universities, municipalities, operators, healthcare campuses, and transportation hubs generate revenue and operate efficiently with a comprehensive, integrated suite of solutions featuring touchless and contactless capabilities.

Booth #1131 http://www.t2svstems.com

TFFX - NFRRTC

College Station, TX

Texas A&M Engineering Extension Service/National Emergency Response & Recovery Training Center (TEEX/NERRTC) delivers a comprehensive set of courses and workshops to emergency responders, senior elected and appointed officials, public works staff, and law enforcement and medical personnel, ensuring communities are ready and resilient when large-scale disasters strike

Booth #233 https://teex.org/homeland-security

Tele-Town Hall

Arlington, VA

Tele-Town Hall® is the first, truly-scalable one-stop shop for customizable public outreach and engagement products, while bringing together the worlds of: telecommunications, broadcasting, video conferencing, texting, polling, and data management into a single web-based platform. The TTH Text to Online survey platform leverages the power of our lightning fast P2P service to deliver individual url's to your recipients.

Booth #114 http://www.teletownhall.com

ThoughtExchange

Rossland, BC, Canada

ThoughtExchange is the most trusted engagement and survey platform for public sector leaders. Use it to connect with your citizens and employees, create alignment and support for community initiatives, and solve your most complex and pressing problems. Ask the right questions and gain insights to align your community on transformational change initiatives, challenges, and opportunities.

Booth #1419 http://thoughtexchange.com

TischlerBise. Inc.

Bethesda, MD

TischlerBise is a fiscal, economic, and planning consulting firm specializing in fiscal/economic impact analysis, impact fees, market feasibility, infrastructure financing studies, and related revenue strategies. Providing consulting services to public agencies for over 30 years, the firm uses a detailed approach and proven methodology to prepare over 700 fiscal/economic impact evaluations and over 800 impact fee/infrastructure financing studies.

Booth #718 http://www.tischlerbise.com

T-Mobile for Government

Bellevue, WA

T-Mobile for Government partners with agencies to reduce costs, increase workforce mobility, and better serve citizens with tailored connectivity solutions on the nation's largest 5G network. From FREE Unlimited service for first responder agencies to simple and flexible IoT solutions, we're committed to transforming wireless for government.

Booth #713 https://www.t-mobile.com/business/government/state-local-government



Tyler Technologies' software solutions are developed with an insider's understanding of the public sector and decades of industry experience. Tyler's broad solution and product offering empowers you to deliver better and faster assistance to the public—greater transparency and accessibility, sustainable office practices, secure data that's easy to manage and maintain, and faster results

Booth #521 http://www.tylertech.com

U.S. Census Bureau

Suitland MD

Booth #1132 https://www.census.gov

UHY LLP

Columbia, MD

Booth #134 www.uhy-us.com

Underground Refuse Systems Inc.

Kissimmee, FL

Underground Refuse Systems provides a waste containment and collection system that is animal proof, graffiti proof, and curbs illegal dumping. Units sit in a 5-ton concrete vault that eliminates leachate from contaminating soil or groundwater. This system is cleaner, greener and safer. Gain parking spaces back and eliminate dumpster enclosures.

Booth #112 http://www.undergroundrefuse.com

UNC-CH School of Government, MPA program

Chapel Hill, NC

The Master of Public Administration program at UNC - Chapel Hill is a degree program that can be completed in either a full-time (on-campus) or part-time (online) format. With courses ranging from management and leadership to public policy analysis and project evaluation, the program educates leaders for local, state, and federal governments and the nonprofit sector.

Booth #1329 http://www.mpa.unc.edu

Utility. Inc.

Decatur, GA

Utility, Inc. is a technology innovator, providing digital solutions for public safety entities. From state-of-the-art body cameras and in-car video devices to robust ALPR systems and interview room setups, our solutions enhance operational accuracy and transparency. Cloud-based platforms offer data management, district attorney case preparation, and unified video feed views for improved situational awareness. A customizable suite and 24-7 US tech support ensure adherence to agency policies.

Booth #1414 http://utilitv.com

Vaisala, Inc.

Louisville, CO

Vaisala helps communities prepare and respond to the impact of weather and the environment. We provide the information you need to improve safety and reduce costs and the environmental impact of functions regularly performed, including winter maintenance, pavement management, and severe weather alerts. By partnering with Vaisala, communities can improve their resiliency, enhance efficiency, and minimize negative environmental impacts. We combine observations and measurements with advanced forecasting and AI capabilities to deliver timely, accurate information about how your community will be impacted by various phenomena, including winter storms and severe weather events, provided through easily accessible subscription services.

Booth #1133 http://www.wxhorizon.com

VC3

Columbia, SC

VC3 is a managed IT and cybersecurity services provider serving municipalities, financial services organizations, and businesses throughout North America.

Booth #340 http://yc3.com

Vehicle Management Solutions

Mokena, IL

Vehicle Management Solutions (VMS) is the nation's largest provider of dispatch, vehicle storage, and traffic incident management. VMS combines high quality local services, a cutting-edge technology platform, and over 100 years of nationwide experience to deliver smart, tailor-made solutions. Roads and highways are the lifelines of our cities and keeping them safe is what we do best. We provide a wide variety of service solutions for States, Local Municipalities, and Law Enforcement Agencies.

Booth #547 http://www.vmsolutions.com

Vertical Communications

Santa Clara, CA

The customer experience (CX) and communications experts at Vertical provide custom communications and contact center system design, on-site installation, and world-class support. We're a strategic partner through the process to meet any unique requirements and ensure success. Our decades of government experience means that we can fluidly navigate administrative systems and our lifetime 83 Net Promoter Score shows our commitment to flawless implementation and attentive support.

Booth #1323 http://vertical.com

WBCP, Inc.

Rogue River, OR

Your Strategic Partners in Recruiting & HR Consulting

Booth #1433 http://wbcpinc.com

With (superC AI)

Newton, MA

With is your community platform for everything local. Make locals feel at home by bringing together residents, city services, non-profits, and businesses in one centralized space. Discover community leaders, personalize resident activity, and empower everything local.

Booth #120 https://bewith.io

WithersRavenel

Carv. NC

WithersRavenel, headquartered in Cary, North Carolina is an Employee Stock Ownership Plan (ESOP) company. Our 400+ employee-owners excel at providing asset management, environmental, funding and finance, geomatics and surveying, land and site development, planning and landscape architecture, stormwater, transportation, and water and sewer utilities services

Booth #913 http://www.withersravenel.com

Witt O'Brien's

Houston, TX

We specialize in crisis and emergency management. That's all we do—no distractions. Our mission is to make your organization as resilient as possible in an unpredictable world. Everything we do, and all our operations, are designed with this goal in mind. We deploy on short notice to help you overcome the most challenging events of your career. Our 24x7 Command Center in Houston, TX supports over 1,000 state and local governments, oil and gas companies, maritime owners and operators, and other Fortune 100 companies worldwide. Houston is our largest staff location, including the teams who support our clients with invoicing, contract management, technology and other critical functions. We're the partner you want by your side in a crisis.

Booth #1112 http://www.wittobriens.com

WT Partnership

Santa Monica, CA

Booth #239 https://wtpartnership.com

Yardi

Santa Barbara, CA

Solve the complexities of implementing financial assistance programs. The Yardi Relief Suite offers comprehensive technology and services that expedite payment disbursement for direct-to-beneficiary programs. State and local agencies use the Yardi Relief platform to administer more than \$3 billion dollars in financial assistance. For more information call (800) 866-1144 or email jeff.bischoff@yardi.com.

Booth #136 http://www.vardi.com



Zencity is the platform for community trust, purpose-built for government. By putting comprehensive and proactive community input tools, sophisticated analytics, and expert support at their fingertips, we empower government and public safety leaders with the data to make more confident, transparent, and effective decisions that earn residents' trust. Over 350 government agencies use Zencity daily, from Los Angeles, Chicago, Harris County, TX, to Greensboro. NC. Ft. Lauderdale. & DeLand. FL.

Booth #313 http://zencity.io





TEXAS CITY MANAGEMENT ASSOCIATION

is the proud sponsor of the Exhibit Hall Grand Opening Reception.

TCMA welcomes everyone to the Lone Star State.



Exhibitor Categories

as of August 11, 2023

| Product Categories | Booth # |
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| 311/CRM Systems | |
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| Architects Design Group | 334 |
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| FirstStep Pavement | 1212 |
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| OpenGov, Inc. | 719 |
| Oracle NetSuite for Government | 939 |
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| Government Finance Officers Association | 133 |
| ICMA Pavilion | 429 |
| Local Government Hispanic Network (LGHN) | 1230 |
| National Association of State Procurement Officials (NASPO | |
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